

BEFORE THE  
POSTAL REGULATORY COMMISSION  
WASHINGTON, D.C. 20268-0001

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*In the Matter of:*

Prairie Hill Post Office  
Prairie Hill, Texas

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Docket No. A2011-50

**UNITED STATES POSTAL SERVICE NOTICE OF FILING**  
(September 2, 2011)

By means of Order No. 820 (August 22, 2011), the Postal Regulatory Commission docketed correspondence from a customer of the Prairie Hill, Texas Post Office, assigning PRC Docket No. A2011-50 as an appeal pursuant to 39 U.S.C. § 404(d). That Order, at page 2, set September 2, 2011 as the date by which “[t]he Postal Service shall file the administrative record regarding this appeal” or file any responsive pleading. This pleading responds to that directive.

The Postal Service is today filing the electronic version of the administrative record concerning the Final Determination to Close the Prairie Hill, TX Post Office and Extend Rural Route Service.

Respectfully submitted,

UNITED STATES POSTAL SERVICE  
By its attorneys:

Anthony F. Alverno  
Chief Counsel, Global Business

Michelle A. Windmueller

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## PRAIRIE HILL Docket: 1378322 - 76678

Item Number	Document Description	Entered Into Record
1	Request/approval to study for discontinuance	02/03/11
2	Notice (if appropriate) to Headquarters of suspension	N/A
3	Notice (if appropriate) to customers/district personnel of suspension	N/A
4	Highway map with community highlighted	02/24/11
5	Eviction notice (if appropriate)	02/04/11
6	Building inspection report and original photos of building deficiencies (if appropriate)	02/24/11
7	Post Office and community photos	02/25/11
8	PS Form 150, Postmaster Workload Information	02/25/11
9	Worksheet for calculating work service credit	02/24/11
10	Window transaction record	02/23/11
11	Record of incoming mail	02/23/11
12	Record of dispatched mail	02/23/11
13	Administrative postmaster/OIC comments	02/24/11
14	Inspection Service/local law enforcement vandalism reports	02/08/11
15	Post Office fact sheet	04/05/11
16	Community fact sheet	02/24/11
17	Alternate service options/cost analysis	02/24/11
18	Form 4920, Post Office Fact Sheet	04/11/11
19	Recommendation and Service Replacement Type	02/25/11
20	Questionnaire instruction letter to postmaster/OIC	03/10/11
21	Cover letter, questionnaire, and enclosures	03/07/11
22	Returned customer questionnaires and Postal Service response letters	03/07/11
23	Analysis of questionnaires	04/08/11
24	Community meeting roster	03/18/11
25	Community meeting analysis	03/18/11
26	Community meeting letter (Need to set before questionnaire if not held before)	03/18/11
27	Petition and Postal Service response letter (if appropriate)	N/A
28	Congressional inquiry and Postal Service response letter (if appropriate)	N/A
29	Proposal checklist	04/11/11
30	District notification to Government Affairs	04/18/11
31	Instructions to postmaster/OIC to post proposal	04/18/11
32	Invitation for comments exhibit	04/18/11
33	Proposal exhibit	06/21/11
34	Comment form exhibit	06/21/11
35	Instructions for postmaster/OIC to remove proposal	05/03/11
36	Round-date stamped proposals and invitations for comments from affected offices	06/21/11
37	Notification of taking proposal and comments under internal consideration	06/21/11
38	Proposal comments and Postal Service response letters	06/21/11
39	Premature Postal Regulatory Commission appeal and Postal Service response letter (if appropriate)	N/A
40	Analysis of comments	08/29/11
41	Revised proposal (if appropriate)	06/21/11
42	Updated PS Form 4920 (if appropriate)	04/11/11
43	Certification of record	08/26/11
44	Log of Post Office discontinuance actions	06/21/11
45	Transmittal to vice president, Delivery and Retail, from district manager, Customer Service and Sales	06/24/11
46	Headquarters' acknowledgment of receipt of record	07/06/11
47	Final determination transmittal letter from Headquarters	07/08/11
48	Instruction letter to postmaster/OIC on posting	07/13/11
49	Round-date stamped final determination cover sheets	08/26/11
50	Postal Bulletin Post Office Change Announcement	07/13/11
51	Vice president, Delivery and Retail, instruction letter	07/08/11
52	Postal Regulatory Commission Appeal	08/26/11



02/03/2011

MANNY ARGUELLO  
DISTRICT MANAGER  
RIO GRANDE PFC

SUBJECT: Authority to Conduct Investigation

I request your authorization to investigate a possible change in postal services for the office in the 17th congressional district.

Post Office Name:	PRAIRIE HILL
Zip+4 Code:	76678-9998
EAS Level:	11
Finance Number:	487285
County:	Limestone
Proposed Admin Office:	COOLIDGE PO
ADMIN Miles Away:	11.0
Near Office Name:	COOLIDGE PO
Near Miles Away:	11.0
Number of Customers:	
Post Office Box:	69
General Delivery:	0
Rural Route (RR):	0
Highway Contract Route (HCR):	0
Intermediate RR:	0
Intermediate HCR:	0
City Delivery:	0
Total Customers:	69
ZIP Code Change:	Yes <input type="checkbox"/> NO <input checked="" type="checkbox"/> ZIP Code

The above office became vacant when the postmaster was promoted on 07/05/2007.

This office is currently vacant and carries less than 2.0 hours daily thus performing below standards to operate as an independent Post Office. Effective and regular service will continue via rural route service with retail services provided by the carrier alleviating the need to travel to a Post office for service.

LOU KLEGIN  
Manager, Post Office Operations

Approval to Study for Discontinuance:

MANNY ARGUELLO  
DISTRICT MANAGER  
RIO GRANDE PFC

02/03/2011

DATE

cc: Area Manager, Public Affairs and Communication



Docket: 1178322

NOTICE OF POST OFFICE EMERGENCY SUSPENSION

**A. Office**

Name: PRAIRIE HILL State: TX Zip Code: 76678  
Area: SOUTHWEST District: RIO GRANDE PFC  
Congressional District: 17th County: Limestone  
EAS Grade: 11 Finance Number: 487285  
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

- There was no Emergency Suspension for this office

Prepared by: Ronald Lee  
Title: RIO GRANDE PFC Post Office Review Coordinator  
Tele No: (210) 368-1747

Date: 04/12/2011  
Fax No: (210) 368-5679



NOTICE TO CUSTOMERS/DISTRICT PERSONNEL OF SUSPENSION

A. Office

Name: PRAIRIE HILL State: TX Zip Code: 76678  
Area: SOUTHWEST District: RIO GRANDE PFC  
Congressional District: 17th County: Limestone  
EAS Grade: 11 Finance Number: 487285  
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

There was no Emergency Suspension for this office

Prepared by: Ronald Lee  
Title: RIO GRANDE PFC Post Office Review Coordinator  
Tele No: (210) 368-1747

Date: 04/12/2011  
Fax No: (210) 368-5579



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white  
pagesItem 4  
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## Post Office™ Locations

[PRINT](#) | [BACK](#)

## Post Office™ Locations near 76678



- 1 Post Office™**  
**Location - PRAIRIE HILL**  
 4874 FM 73 W  
 PRAIRIE HILL, TX  
 76678-9998  
 (800) ASK-USPS  
 (800) 275-8777  
 (254) 344-2255  
 2.0 mi

**Business Hours**  
 Mon-Fri  
 7:30am-12:30pm  
 1:00pm-3:00pm  
 Sat  
 7:30am-9:30am  
 Sun  
 closed

**Services**  
[PO Boxes Online](#)  
 Service hours may vary. Please check link for business hours.
- 2 Post Office™**  
**Location - MOUNT CALM**  
 221 N HIGHWAY 31 W  
 MOUNT CALM, TX  
 76673-9998  
 (800) ASK-USPS  
 (800) 275-8777  
 (254) 993-3521  
 9.1 mi

**Business Hours**  
 Mon-Fri  
 7:30am-11:30am  
 1:00pm-3:45pm  
 Sat  
 7:30am-10:45am  
 Sun  
 closed

**Services**  
[PO Boxes Online](#)  
 Service hours may vary. Please check link for business hours.
- 3 Post Office™**  
**Location - MART**  
 301 E TEXAS AVE  
 MART, TX 76664-9998  
 (800) ASK-USPS  
 (800) 275-8777  
 (254) 876-2771  
 9.8 mi

**Business Hours**  
 Mon-Fri  
 8:00am-11:00am  
 12:00pm-4:30pm  
 Sat  
 8:30am-11:00am  
 Sun  
 closed

**Services**  
[PO Boxes Online](#)  
 Service hours may vary. Please check link for business hours.

## Post Office™ Locations near 76678

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## By City

[PRAIRIE HILL](#) [MOUNT CALM](#) [MART](#) [AXTELL](#) [COOLIDGE](#)

## By ZIP Code

[76673](#) [76664](#) [76624](#) [76635](#) [76648](#) [76654](#) [76676](#) [76639](#) [76686](#) [76682](#)  
[76660](#) [76640](#) [76705](#) [76684](#) [76667](#) [76691](#) [76642](#) [76706](#) [76693](#) [76679](#)**People and Business Search** Find people and businesses at [WhitePages.com](#)[People Search](#)

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### Eviction Notice

#### A. Office

Name: PRAIRIE HILL State: TX Zip Code: 76678  
Area: SOUTHWEST District: RIO GRANDE PFC  
Congressional District: 17th County: Limestone  
EAS Grade: 11 Finance Number: 487285  
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

There was no eviction notice for this office

Prepared by: Ronald Lee  
Title: RIO GRANDE PFC Post Office Review Coordinator  
Tele No: (210) 368-1747

Date: 04/12/2011  
Fax No: (210) 368-5579





### Building Inspection Report

#### A. Office

Name: PRAIRIE HILL State: TX Zip Code: 76678  
Area: SOUTHWEST District: RIO GRANDE PFC  
Congressional District: 17th County: Limestone  
EAS Grade: 11 Finance Number: 487285  
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

- There was no building inspection report nor photos for this office

Prepared by: Ronald Lee  
Title: RIO GRANDE PFC Post Office Review Coordinator  
Tele No: (210) 368-1747

Date: 04/12/2011  
Fax No: (210) 368-5579

Docket 1378322

7A





Docket 1378322-7c



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Docket 1318322 7E



# PS Form 150, Postmaster Workload Information

Post Office, State & Zip Code PRAIRIE HILL, TX 76678		Postmaster's Signature	Date
District Office, State & Zip Code RIO GRANDE PFC, TX 78284		District Manager's Signature Manny Arguello	Date 02/25/2011
(Check Box)		See Instructions on Reverse	
<input checked="" type="checkbox"/> Vacancy <input type="checkbox"/> Management Review <input type="checkbox"/> RFR			
1. Current Office Level			11
2. Finance Number	(1-6)		487285
3. General Delivery Families Served	(7-9)		0
4. Post Office Boxes/Call Boxes Rented	(10-15)		69
5. Possible City Deliveries	(16-20)		0
6. Administrative Rural Boxes Served	(21-25)		0
7. Intermediate Rural Boxes Served	(26-30)		0
8. Administrative Responsibility from Intermediate Rural Boxes for Other Offices	(31-35)		0
9. Administrative Highway Contract/Star Route Boxes Served	(36-39)		0
10. Intermediate Highway Contract/Star Route Boxes Served	(40-43)		0
11. Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices	(44-47)		0
12. Number of Carrier Stations/Branches	(48-49)		0
13. Number of Finance Stations/Branches	(50-51)		0
14. Number of Contract Stations/Branches & Community Post Offices	(52-53)		0
15a. Does Office Experience A Seasonal Workload? (box one "Y" of yes, "N" for no) (If you answer "yes" of this question, complete 'Seasonal Workload' section on reverse.)	(54)		N
15b. Duration of Experience A Seasonal Workload? (minimum of 8 weeks)	(55-56)		0
16. Does Office Perform Outgoing Distribution for Other Offices?	(57)		N
17. Does Office Perform Incoming Distribution for Other Offices?	(58)		N
18. Does Office Perform Incoming Secondary Distribution for Other Offices?	(59)		N
19. Do You Separate All Incoming Letter Size Mail to City & Rural Carrier Routes for Your Own Office?	(60)		N
20. Do You Separate All Incoming Flat Size Mail to City & Rural Carrier Routes for Your Own Office?	(61)		N
21. Do You Have Responsibility for Vehicle Maintenance Facilities?	(62)		N
22. Does Your Office Have Administrative Responsibility for an Air Transfer Office?	(63)		N
23. Is Postmaster Lessor for Government Owned Building?	(64)		N
24. Does Office Have MPLSM/SPLSM?	(65)		N
25. Does Office Distribute Food Stamps?	(66)		N

# PS Form 150, Postmaster Workload Information

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	Normal	During Seasonal Period
General Delivery Families Served	0	0
Post Office Boxes/Call Boxes Rented	69	0
Possible City Deliveries	0	0
Administrative Rural Boxes Served	0	0
Intermediate Rural Boxes Served	0	0
Administrative Responsibility/Number Intermediate Rural Boxes	0	0
Administrative Highway Contract/Star Route Boxes Served	0	0
Intermediate Highway Contract/Star Route Boxes Served	0	0
Administrative Responsibility/Number Intermediate Highway Contract/Star Route Boxes	0	0

## Instructions

- Enter current evaluated office level.
- Enter the 6 digit post office finance number.
- Enter number of general delivery families served.
- Enter total number of post office boxes and call boxes rented. Do not confuse with the total number available. This total should include boxes rented at classified stations/branches as well as the main office including GPO's.
- Enter total possible city deliveries. The total reported should equal the total possible deliveries shown on Form 1821, *Carrier Route Report*, for the previous accounting period.
- Enter the number of administrative boxes served. This is the number of rural route boxes served, within your ZIP Code ONLY by carriers administratively reporting to you. Do not include boxes on the routes which are in the ZIP Code of an intermediate office.
- Enter the number of intermediate rural boxes served. This is the number of rural boxes, within your ZIP Code, served by a carrier administratively reporting to another postmaster. For credit, the mail must be incoming to your office and separated to the routes within your ZIP Code by you or your employees prior to carrier sequencing.
- Enter the number of intermediate rural boxes for which you are administratively responsible. This is the number of boxes served by a carrier administratively responsible to you, but which are located in the ZIP Code for another office.
- Enter the number of administrative highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor for whom you have administrative responsibility. Do not include boxes on the routes which are in the same ZIP Code of an intermediate office.
- Enter the number of intermediate highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor who administratively reports to another Postmaster. For credit the mail must be incoming to your office and separated to the contract route by you or your employees.
- Enter the number of intermediate highway contract star route boxes for which you are administratively responsible. This is the number of boxes served by a contractor for whom you are administratively responsible and which are located in the ZIP Code of another office.
- Enter the number of classified stations and/or branches that have carrier delivery service.
- Enter the number of classified finance stations and/or branches (without carrier delivery service) staffed by postal employees.
- Enter the total number of contract stations, rural stations and community post offices.
  - A contract station is a detached finance unit manned by non-postal employees.
  - A rural station is a post office box delivery unit serviced by a rural carrier.
  - A community post office is a contract unit which provides service in a small community.
- To receive credit for a seasonal workload increase the items shown on the seasonal workload portion of the form must show a 25% increase and must last for a minimum of 8 weeks. The Christmas Season is not to be considered as a seasonal workload increase. Should your office have a seasonal workload increase you should enter the exact number of weeks the season lasts and complete the seasonal workload portion of the form in its entirety.

## Questions 16 Thru 25 Should Be Answered Y (Yes) or N (No)

- Does office separate massed outgoing mail originating in other associate offices to three digit ZIP CODE designating offices and/or area distribution centers and demonstrate a pulling, facing and cancelling operation?
- Does office separate massed three digit sorted incoming mail to a five digit sort for other associate offices?
- Does office separate incoming mail to carrier routes for other associate offices?
- Does office separate all incoming letter size mail to city, rural and/or star routes?
- Does office separate all incoming flats to city and/or rural carrier routes without assistance from an MPC?
- Do you have a vehicle maintenance facility under your jurisdiction?
- Do you have an air transfer office under your jurisdiction?
- Do you occupy a government-owned building and lease a portion of the building to someone else?
- Does your office operate a Multiple Position Letter Sorting Machine (MPLSM) or Single Position Letter Sorting Machine (SPLSM)?
- Does your office distribute food stamps?



## Worksheet for calculating Workload Service Credit (WSC) for Post Offices

### Worksheet for calculating Workload Service Credit (WSC) for Post Offices

Office Name: PRAIRIE HILL  
Office Zip+4: 76678 -9998 District: RIO GRANDE PFC

#### Activity WSCs

General Delivery Families Served (Item 3, PS Form 150) . . . . .	<u>0</u>	X 1.0	=	<u>0</u>
Post Office Boxes/Call Boxes Rented (Item 4, PS Form 150) . . . . .	<u>69</u>	X 1.0	=	<u>69</u>
Possible City Deliveries (Item 5, PS Form 150) . . . . .	<u>0</u>	X 1.33	=	<u>0</u>
Administrative Rural Boxes Served (Item 6, PS Form 150) . . . . .	<u>0</u>	X 1.0	=	<u>0</u>
Intermediate Rural Boxes Served (Item 7, PS Form 150) . . . . .	<u>0</u>	X 0.7	=	<u>0</u>
Administrative Responsibility for Intermediate Rural Boxes for Other Offices (Item 8, PS Form 150) . . . . .	<u>0</u>	X 0.3	=	<u>0</u>
Administrative Highway Contract/Star Route Boxes Served (Item 9, PS Form 150) . . . . .	<u>0</u>	X 1.0	=	<u>0</u>
Intermediate Highway Contract/Star Route Boxes Served (Item 10, PS Form 150) . . . . .	<u>0</u>	X 0.7	=	<u>0</u>
Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices (Item 11, PS Form 150) . . . . .	<u>0</u>	X 0.3	=	<u>0</u>
Total Activity WSCs . . . . .				<u>69</u>

#### Revenue WSCs

First	25 revenue units: 1.00	X <u>25</u> units	=	<u>25.00</u>
Next	275 revenue units: 0.50	X <u>8</u> units	=	<u>4.00</u>
Next	700 revenue units: 0.25	X <u>0</u> units	=	<u>0.00</u>
Next	5000 revenue units: 0.10	X <u>0</u> units	=	<u>0.00</u>
	Balance of revenue units: 0.01	X <u>0</u> units	=	<u>0.00</u>
Total revenue WSCs:				<u>29.00</u>

Activity WSCs 69 + Revenue WSCs = 29.00 Base WSCs 98.00 = EAS Grade E

Previous evaluation: EAS grade 11

Effective date of change in service hours: \_\_\_\_\_ (if appropriate)  
(when a vacancy exists, hours must reflect the appropriate EAS grade)

Worksheet completed by:

RONALD LEE

RONALD.S.LEE@USPS.GOV

Printed Name

Signature

RIO GRANDE PFC District Review Coordinator

02/24/2011

Title

Date



## Survey of Incoming Mail

Survey of Incoming Mail  
(Record in Pieces)

Post Office Name and Zip+4 PRAIRIE HILL 76678 - 9998  
Dates Recorded 02/08/2011 through 02/21/2011

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Tue - 02/08	187	0	135	135	6	0	0	0
Wed - 02/09	197	4	27	13	9	1	0	0
Thu - 02/10	63	49	43	16	4	2	0	0
Fri - 02/11	207	21	29	10	6	1	0	0
Sat - 02/12	102	67	5	19	1	4	0	0
Sun - 02/13	0	0	0	0	0	0	0	0
Mon - 02/14	186	105	25	53	5	0	1	0
Tue - 02/15	109	67	2	123	4	2	0	0
Wed - 02/16	131	32	56	8	4	2	0	0
Thu - 02/17	139	50	12	29	3	5	0	0
Fri - 02/18	130	77	23	27	1	2	0	0
Sat - 02/19	118	127	12	11	0	2	0	0
Sun - 02/20	0	0	0	0	0	0	0	0
Mon - 02/21	0	0	0	0	0	0	0	0
<b>TOTALS</b>	<b>1,569</b>	<b>599</b>	<b>389</b>	<b>444</b>	<b>43</b>	<b>21</b>	<b>1</b>	<b>0</b>
<b>Daily Average</b>	<b>142.6</b>	<b>54.5</b>	<b>33.5</b>	<b>40.4</b>	<b>3.9</b>	<b>1.9</b>	<b>0.1</b>	<b>0.0</b>

Signature of Person Making Count. BEVERLY TUBB  
Printed Name: BEVERLY TUBB  
Date: 02/23/11

### Conversion Rate

Letter Type	Total Pieces Per Foot	Flat Type	Total Pieces Per Foot
Manual Letters	227	Manual Flats	115
Automated Letters	215	Automated Flats	115
Sequenced Letters	227	Sequenced Flats	115

Conversion rates are subject to periodic updates which will be published and disseminated when applicable.

## Survey of Dispatched Mail

Survey of Dispatched Mail  
(Record in Pieces)

Post Office Name and Zip+4 PRAIRIE HILL 76678 - 9998  
Dates Recorded 02/08/2011 through 02/21/2011

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Tue - 02/08	41	0	0	0	0	1	0	0
Wed - 02/09	11	0	0	1	0	1	0	0
Thu - 02/10	25	3	0	3	0	0	1	0
Fri - 02/11	11	0	0	0	0	1	0	0
Sat - 02/12	14	1	0	0	2	0	0	0
Sun - 02/13	0	0	0	0	0	0	0	0
Mon - 02/14	42	3	2	0	2	0	0	0
Tue - 02/15	16	0	0	0	0	0	0	0
Wed - 02/16	20	0	0	0	1	0	0	0
Thu - 02/17	12	0	1	0	0	2	0	0
Fri - 02/18	13	0	0	0	0	0	0	0
Sat - 02/19	2	0	0	0	1	0	0	0
Sun - 02/20	0	0	0	0	0	0	0	0
Mon - 02/21	0	0	0	0	0	0	0	0
TOTALS	207	7	3	4	6	5	1	0
Daily Average	18.8	0.6	0.3	0.4	0.5	0.5	0.1	0.0

Signature of Person Making Count: BEVERLY TUBB  
Printed Name: BEVERLY TUBB  
Date: 02/23/11



02/24/2011

OIC/POSTMASTER

SUBJECT: PRAIRIE HILL Post Office

Please provide the names and addresses of businesses, religious institutions, civic organizations, and local government offices, and schools that are served by the PRAIRIE HILL Post Office. The list of businesses should include small, part-time and in-home businesses, as well as public institutions, such as schools, police departments, etc; religious institutions and businesses physically located outside the community that use retail services on a routine basis at the PRAIRIE HILL Post Office. Also, please provide the total number of permit mailers and postage meter customers. Indicate in the space below the total number of Post Office box, general, and street delivery customers served by the office. Return all documents to RONALD LEE by 03/10/2011. This information will be entered into the official record for public viewing.

Post Office Box	<u>69</u>
General Delivery	<u>0</u>
Rural Route (RR)	<u>0</u>
Highway Contract Route (HCR)	<u>0</u>
Intermediate RR	<u>0</u>
Intermediate HCR	<u>0</u>
City Delivery	<u>0</u>
Total Customers	<u>69</u>

If you have any comments on alternate means of providing services to the PRAIRIE HILL customers, please provide them below:

CPU and Rural

RONALD LEE  
Post Office Review Coordinator

Comments:

cc: Official Record



02/08/2011

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the PRAIRIE HILL Post Office, 76678 - 9998, located in Limestone County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please enter your findings in the yellow blocks below. Once complete please click submit. You can print from above. Signatures are captured electronically.

Thank you for your assistance in this matter

RONALD LEE  
Post Office Review Coordinator  
RIO GRANDE PFC

NBR records of mail theft or vandalism: 0

Comments/Findings:

cc: Official Record

### Post Office Survey Sheet

Post Office Name	<u>PRAIRIE HILL</u>	ZIP+4	<u>76678-9998</u>
Congressional District	<u>17th</u>	Date	<u>04/05/2011</u>

1. List specific information about the facility, such as structural defects, safety hazards, lack of running water or restrooms (if so, where restrooms are available), security, and other deficiencies or factors to consider.

None

2. Is the facility accessible to persons with disabilities? ☒ Yes ☐ No

3. Lease terms? 30-day cancellation clause? Yes

4. Are suitable alternate quarters available for an independent Post Office? If so, where?

NO

5. List potential CPO sites.

None

6. Are there any postage meter customers or permit mailers? ☒ Yes ☐ No

If yes, please identify them by name and address.

Prairie hill water dept

7. Which career and noncareer employees will be affected and what accommodations will be made for them?

None, PMR transfer

8. How is mail received and dispatched at the office and at what times? How will this be affected by discontinuance? Will a collection box be retained? Will a locked pouch be utilized?

HCR 0630, 1830 dispatch, one collection box.

How Post Office boxes are installed? 220

How Post Office boxes are used? 69

What are the window service hours? 07:30 - 12:30 - 13:00 - 15:00 M-F

07:30 - 09:30 S

What are the lobby hours? 24 hours M-F

24 hours S

9. Have there been recent cases of mail theft or vandalism reported to the postmaster/OIC? Explain.

NO

Post Office Survey Sheet(continued)

Docket: 378322 - 76678

Page Nbr: 15

Page Nbr: 2

10.	What equipment in the Post Office is not owned by the Postal Service (e.g., Post Office Boxes, furniture, safe)?	
	None	
11.	List potential CBU/parcel lockers sites and distances from present Post Office site.	
	Praire Hill water Dept, 3 tenths of a mile.	
12.	Are there any special customer needs? (People who cannot read or write, who cannot drive, who have infirmities or physical handicaps, etc.) How can these people be accommodated?	
	None	
13.	Rural delivery/HCR delivery.	
a.	What is current evaluation?	44J
b.	Will this change result in the route being overburdened?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
	If so, what accommodations will be made to adjust the route?	
c.	How many boxes and miles will be added to the route?	36, box 0 Miles
d.	What would be the additional annual expense if the route is increased?	3894
e.	What is the one-time cost of CBU/parcel locker installation (if appropriate)?	2000
f.	At what time of the day does the carrier begin delivery to the community?	11:00
	Will this delivery time be affected if the office is discontinued? (Y or N)	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
	If so, how?	0
14.	Are the Post Office box fees at the facility that will provide alternative service different from those at the office to be discontinued? If so, how (Cost)? <input type="checkbox"/> More <input checked="" type="checkbox"/> Same <input type="checkbox"/> Less	



## Community Survey Sheet

### Community Survey Sheet

Post Office Name	<u>PRAIRIE HILL</u>	ZIP+4	<u>76678-9998</u>
Congressional District	<u>17th</u>	Date	<u>02/24/2011</u>

1. Incorporated?

☐ Yes ☒ No

Local government provided by:

Limestone Co

Police protection provided by:

Limestone Co

Fire protection provided by:

Prairie Hill Vol Fire

School location:

Coolidge

2. What population growth is expected? (Please document your source)

None

3. What residential, commercial, or business growth is expected? (Please document your source)

None

History. (Are there any special historical events related to the community?)

4. Are there any special community events to consider?

Is the Post Office facility a state or national historic landmark (see ASM 515.23)?

Check with the field real estate office when verification is needed.)

None

5. What is the geographic/economic make-up of the community (e.g., retirees, commuters, self-employed, farmers)?

Retirees and farmers

Which nonpostal services are provided by the Post Office (e.g., public bulletin board, school bus stop, community meeting location, voting place, government form distribution center.

6. Do employees of the office offer assistance to senior citizens and handicapped)?

What provisions can be made for these services if the Post Office is discontinued?

## Highway Contract Route Cost Analysis Form

### Highway Contract Route Estimated Cost for Alternative Service

Office Name: PRAIRIE HILL

Office Zip+4: 76678 -9998

District: RIO GRANDE PFC

1. Enter the number of additional boxes to be added to the route 0 x 3.64 hours per year 0.00

2. Enter the number of additional miles to be added to the route 0.00 x 10.40 hours per year 0.00

Total time added to the route 0.00

3. Enter the HCR hourly rate (Contact Area Manager, Purchasing/Contracting Officer) 0.00

Total additional compensation (HCR hourly rate x total time added to the route) 0.00

# Rural Route Cost Analysis Form

Docket: 1378322 - 76678

Item Nbr: 17

Page Nbr: 2

## Rural Route Carrier Estimated Cost for Alternative Replacement Service

Office Name: PRAIRIE HILL  
Office Zip+4: 76678 -9998 District: RIO GRANDE PFC

1. Enter the number of additional boxes to be added to the rural route 69
  
2. Enter the number of additional miles to be added to the route 0.00  
Enter the volume factor 0.00  
  

Total (additional boxes x volume factor) 0.00
  
3. Enter the number of additional boxes to be added to the rural route 69  

Centralized boxes 0.00

x 1.00 Min 0.00

Regular L route boxes 0.00

x 1.82 Min 0.00

Regular Non-L route boxes 0.00

x 2.00 Min 0.00

Total additional box allowance 0.00
  
4. Enter the number of additional daily miles to be added to the rural route 0.00 x 12 Mileage Standard 0.00  

Total additional minutes per week (miles carried to two decimal places) 0.00
  
5. Total additional annual minutes (additional minutes per week year) 0.00 x 52 Weeks 0.00
  
6. Total additional annual hours (additional annual minutes/ 60 minutes per hour) 0.00 / 60 Minutes 0.00
  
7. Enter the rural cost per hour (see national payroll summary report – rural carrier, consolidated) 0.00  

Total Annual Cost (additional annual hours x rural cost per hour) 0.00
  
8. Enter lock pouch allowance (if applicable) 0.00  

Total annual cost for alternate service (annual cost minus lock pouch allowance) 0.00

U.S. Postal Service POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL Fact Sheet				1. Date Prepared 04/11/2011																								
2. Post Office Name PRAIRIE HILL		3. State and ZIP + 4 Code TX, 78678-9998																										
4. District, Customer Service RIO GRANDE PFC	5. Area, Customer Service SOUTHWEST	6. County Limestone	7. Congressional District 17th																									
8. Reason for Proposal to Discontinue This office is currently vacant and earns less than 2.0 hours daily thus performing below standards to operate as an independent Post Office. Effective and regular service will continue via rural route service with retail services provided by the carrier alleviating the need to travel to a Post office for service.		9. PO Emergency Suspend (Reason and Date) No Suspension		10. Proposed Permanent Alternate Service																								
11. Staffing		12. Hours of Service																										
a. <input type="checkbox"/> PM <input checked="" type="checkbox"/> PM Vacancy Reason & Date: was promoted Occupied 07/05/2007 b. <input type="checkbox"/> OIC <input type="checkbox"/> Career <input type="checkbox"/> Non-Career c. Current PM POSITION Level (150)EAS-11 Downgraded from EAS-11 d. No. of Clerks- 0 No. of Career- 0 No. of Non-Career- 0 e. No. of Others- 0 No. of Career- 0 No. of Non-Career- 0		a. Time M-F 07:30 - 12:30, 13:00 - 15:00 Sat 07:30 - 09:30 Total Window Hours Per Week b. Lobby Time M-F 24 hours Sat 24 hours Total 42.00																										
13. Number of Customers Served		14. Daily Volume (Pieces)																										
a. General Delivery 0 b. P.O. Box 69 c. City Delivery 0 d. Rural Delivery 0 e. Highway Contract Route Box 0 f. Total 69 g. No. Receiving Duplicate Service 0 h. Average No. Daily Transactions 12.70		<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Types of Mail</th> <th>Received</th> <th>Dispatched</th> </tr> </thead> <tbody> <tr> <td>a. First-Class</td> <td>197</td> <td>15</td> </tr> <tr> <td>b. Newspaper</td> <td>73</td> <td>0</td> </tr> <tr> <td>c. Parcel</td> <td>5</td> <td>1</td> </tr> <tr> <td>d. Other</td> <td>0</td> <td>0</td> </tr> <tr> <td>e. Total</td> <td>275</td> <td>20</td> </tr> <tr> <td>f. No. of Postage Meters</td> <td></td> <td>0</td> </tr> <tr> <td>g. No. of Permits</td> <td></td> <td>0</td> </tr> </tbody> </table>			Types of Mail	Received	Dispatched	a. First-Class	197	15	b. Newspaper	73	0	c. Parcel	5	1	d. Other	0	0	e. Total	275	20	f. No. of Postage Meters		0	g. No. of Permits		0
Types of Mail	Received	Dispatched																										
a. First-Class	197	15																										
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d. Other	0	0																										
e. Total	275	20																										
f. No. of Postage Meters		0																										
g. No. of Permits		0																										
Finances a. FY 2006 2009 2010		Receipts \$ 17,345 \$ 14,078 \$ 12,831	b. EAS Step 1 PM Basic Salary (no Cola) \$ 33,168	c. PM Fringe Benefits (33.5% of b.) \$ 11,111																								
15a. Quarters																												
<input type="checkbox"/> Postal Owned <input checked="" type="checkbox"/> Leased (if Leased, Expiration Date: 11/06/2010) Annual Lease \$ 87.12 30-day cancellation clause? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Existent? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (if Yes, must vacate by) Located in <input type="checkbox"/> Business <input type="checkbox"/> Home <input type="checkbox"/> Other Suitable alternate quarters available? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No																												
15b. Explain																												
17. Schools, Churches and Organization in Service Area: No. 0		18. Administrative/Emanating Office (Proposed) Name COOLIDGE PO EAS Level 13 Miles Away 11.0 Window Service Hours: M-F 08:00 to 15:00 SAT 08:00 to 09:00 Lobby Hours: M-F 24 hours SAT 24 hours PO Boxes Available: B4																										
18. Businesses in Service Area: No. 0		20. Nearest Post Office (if different from above): Name COOLIDGE PO EAS Level 13 Miles Away 11.0 Window Service Hours: M-F 08:00 to 15:00 SAT 08:00 to 09:00 Lobby Hours: M-F 24 hours SAT 24 hours PO Boxes Available: B4																										
21. Prepared by																												
Printed Name and Title BEVERLY TUBB		Signature BEVERLY TUBB		Telephone No., AC () (210) 368-1747																								
PO Discontinuance Coordinator Name RONALD J. J.		Telephone No. AC () (210) 368-1747		Location SAN ANTONIO, TX																								



A. Office

Name: PRAIRIE HILL State: TX Zip Code: 76678  
Area: SOUTHWEST District: RIO GRANDE PFC  
Congressional District: 17th County: Limestone  
EAS Grade: 11 Finance Number: 487285  
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 19. And the verification of new service type is complete.

Prepared by: Ronald Lee  
Title: RIO GRANDE PFC Post Office Review Coordinator  
Tele No: (210) 368-1747

Date: 04/12/2011  
Fax No. (210) 368-5579



03/10/11

OIC/POSTMASTER

SUBJECT: PRAIRIE HILL Post Office

Enclosed are questionnaires addressed to customers of the PRAIRIE HILL Post Office. I have also enclosed additional copies of the questionnaires for any retail or other customer who wishes to complete one. Please furnish these questionnaires to retail customers upon request. All completed forms should be forwarded to my office by 03/26/11 for further review.

Ronald Lee  
Post Office Review Coordinator  
Enclosures



03/07/2011

Dear Postal Service Customer:

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

The Postmaster at the PRAIRIE HILL Post Office was promoted on 07/05/2007. The Office is being studied for possible closing or consolidation for the following reasons: This office is currently vacant and earns less than 2.0 hours daily thus performing below standards to operate as an independent Post Office. Effective and regular service will continue via rural route service with retail services provided by the carrier alleviating the need to travel to a Post office for service.

Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, by rural route service emanating from the COOLIDGE PO.

We estimate that carrier service would cost the Postal Service substantially less than maintaining the Post Office in your community and still provide regular and effective service. Enclosed is information about some of the services available from the carrier. Retail services are also available at the COOLIDGE PO, located 11.0 miles away. Hours of service at this office are 08:00 to 16:00, Monday through Friday, and 08:00 to 09:00 on Saturday. Post Office box service is available at this location at the same fees.

I will host a question and answer meeting at the Prairie Hill Post Office on 3/17/2011 at 4:00PM.

I invite you to think about a possible change to rural route service. Please return the enclosed questionnaire by 03/17/2011 using the pre-addressed envelope provided or at the community meeting.

You may, of course, want to discuss this form of service with us before drawing any conclusions. Postal representatives will be at the on 03/17/2011 from to to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time.

If you have any questions, you may call Ronald Lee at (210) 368-1747.

Thank you for your assistance.

Sincerely,

LOU KLEGIN  
Manager, Post Office Operations  
1 POST OFFICE DR  
SAN ANTONIO, TX, 78284-9993

Enclosures:  
Questionnaire and return envelope Summary of Post Office Change Regulations,  
Carrier delivery information CBU information sheet (when appropriate)



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the PRAIRIE HILL Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

#### Other Postal Services

- |                                  |                              |                             |
|----------------------------------|------------------------------|-----------------------------|
| a. Entering permit mailings      | <input type="checkbox"/> YES | <input type="checkbox"/> NO |
| b. Resetting/using postage meter | <input type="checkbox"/> YES | <input type="checkbox"/> NO |

#### Nonpostal Services

- |   |                              |                             |
|---|------------------------------|-----------------------------|
| a. Picking up government forms (such as tax forms)            | <input type="checkbox"/> YES | <input type="checkbox"/> NO |
| b. Using for school bus stop                                  | <input type="checkbox"/> YES | <input type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, etc. | <input type="checkbox"/> YES | <input type="checkbox"/> NO |

If yes, please explain:

- |                                |                              |                             |
|--------------------------------|------------------------------|-----------------------------|
| d. Using public bulletin board | <input type="checkbox"/> YES | <input type="checkbox"/> NO |
| e. Other                       | <input type="checkbox"/> YES | <input type="checkbox"/> NO |

If yes, please explain.

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☐ NO

If yes, please explain.





3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

---

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐

Shopping

☐

Personal needs

☐

Banking

☐

Employment

☐

Social needs

5. Do you currently use local businesses in the community?

☐

Yes

☐

No

If yes, would you continue to use them if the Post Office is discontinued?

☐

Yes

☐

No

Name:

Address:

Telephone:

Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/12/2011

BARBARA JONES

PO BOX 153  
PRAIRIE HILL, TX 76678

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Prairie hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Prairie hill Post Office should be pursued, a formal proposal will be posted in the Coolidge Post Office and Prairie hill Post Office at a later date. If you have additional questions or comments, please feel free to contact Ronald Lee at (210) 388-1747.

Sincerely,

Lou Klegin  
Manager, Post Office Operations  
1 POST OFFICE DR  
SAN ANTONIO, TX, 78284-9993



04/12/2011

CAROL WEBB  
PO BOX 68  
PRAIRIE HILL, TX 76678

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Prairie hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about permit mailing that was input at the suspended Post Office. Responsibility for the permit account will be/has been transferred to the administrative Post Office. Mailings must be submitted to that office for verification. Customers interested in obtaining a permit should contact the administrative postmaster.

If it is determined that a discontinuance of the Prairie hill Post Office should be pursued, a formal proposal will be posted in the Coolidge Post Office and Prairie hill Post Office at a later date. If you have additional questions or comments, please feel free to contact Ronald Lee at (210) 368-1747.

Sincerely,

Lou Klegin  
Manager, Post Office Operations  
1 POST OFFICE DR  
SAN ANTONIO, TX, 78284-9993



04/12/2011

CAROL WEBB

PO BOX 68  
PRAIRIE HILL, TX 76678

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Prairie hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed concern over a postal representative not being customer oriented. The Postal Service is very interested in the service needs of the community and customer feedback is crucial to improving service. Concerns raised by the community will be investigated by the Postal Service and appropriate actions will be taken.

If it is determined that a discontinuance of the Prairie hill Post Office should be pursued, a formal proposal will be posted in the Coolidge Post Office and Prairie hill Post Office at a later date. If you have additional questions or comments, please feel free to contact Ronald Lee at (210) 368-1747.

Sincerely,

Lou Klegin  
Manager, Post Office Operations  
1 POST OFFICE DR  
SAN ANTONIO, TX, 78284-9993



04/12/2011

DARLENE JANEK  
PO BOX 86  
PRAIRIE HILL, TX 76678

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Prairie hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Prairie hill Post Office should be pursued, a formal proposal will be posted in the Coolidge Post Office and Prairie hill Post Office at a later date. If you have additional questions or comments, please feel free to contact Ronald Lee at (210) 368-1747.

Sincerely,

Lou Klegin  
Manager, Post Office Operations  
1 POST OFFICE DR  
SAN ANTONIO, TX, 78284-9993



04/12/2011

EDGAR BRYANT

PO BOX 2  
PRAIRIE HILL, TX 76678

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Prairie hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the Prairie hill Post Office should be pursued, a formal proposal will be posted in the Coolidge Post Office and Prairie hill Post Office at a later date. If you have additional questions or comments, please feel free to contact Ronald Lee at (210) 368-1747.

Sincerely,

Lou Klegin  
Manager, Post Office Operations  
1 POST OFFICE DR  
SAN ANTONIO, TX, 78284-9993



04/12/2011

GARY TUTTLE  
PO BOX 12  
PRAIRIE HILL, TX 76678

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Prairie Hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Prairie Hill Post Office should be pursued, a formal proposal will be posted in the Coolidge Post Office and Prairie Hill Post Office at a later date. If you have additional questions or comments, please feel free to contact Ronald Lee at (210) 368-1747.

Sincerely,

Lou Klegin  
Manager, Post Office Operations  
1 POST OFFICE DR  
SAN ANTONIO, TX, 78284-9993



04/12/2011

GEORGE AND JANELLE WHIDON

PO BOX 51  
PRAIRIE HILL, TX 76678

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Prairie hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

If it is determined that a discontinuance of the Prairie hill Post Office should be pursued, a formal proposal will be posted in the Coolidge Post Office and Prairie hill Post Office at a later date. If you have additional questions or comments, please feel free to contact Ronald Lee at (210) 368-1747.

Sincerely,

Lou Klegin  
Manager, Post Office Operations  
1 POST OFFICE DR  
SAN ANTONIO, TX, 78284-9993





04/12/2011

GW WALDROP

5238 HIGHWAY 73  
PRAIRIE HILL, TX 76678

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Prairie hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Prairie hill Post Office should be pursued, a formal proposal will be posted in the Coolidge Post Office and Prairie hill Post Office at a later date. If you have additional questions or comments, please feel free to contact Ronald Lee at (210) 368-1747.

Sincerely,

Lou Klegin  
Manager, Post Office Operations  
1 POST OFFICE DR  
SAN ANTONIO, TX, 78284-9993



04/12/2011

HARRY R COX  
1043 LCR 124  
PRAIRIE HILL, TX 76678

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Prairie hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Prairie hill Post Office should be pursued, a formal proposal will be posted in the Coolidge Post Office and Prairie hill Post Office at a later date. If you have additional questions or comments, please feel free to contact Ronald Lee at (210) 368-1747.

Sincerely,

Lou Klegin  
Manager, Post Office Operations  
1 POST OFFICE DR  
SAN ANTONIO, TX, 78284-9993



04/12/2011

JANET SHOOK  
5319 HWY 73  
PRAIRIE HILL, TX 76678

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Prairie hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Prairie hill Post Office should be pursued, a formal proposal will be posted in the Coolidge Post Office and Prairie hill Post Office at a later date. If you have additional questions or comments, please feel free to contact Ronald Lee at (210) 368-1747.

Sincerely,

Lou Klegin  
Manager, Post Office Operations  
1 POST OFFICE DR  
SAN ANTONIO, TX, 78284-9993



04/12/2011

JUANITA W SMITH  
PO BOX 7  
PRAIRIE HILL, TX 76678

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Prairie hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Prairie hill Post Office should be pursued, a formal proposal will be posted in the Coolidge Post Office and Prairie hill Post Office at a later date. If you have additional questions or comments, please feel free to contact Ronald Lee at (210) 368-1747.

Sincerely,

Lou Klegin  
Manager, Post Office Operations  
1 POST OFFICE DR  
SAN ANTONIO, TX, 78284-9993



04/12/2011

KENNETH MYERS

PO BOX 33  
PRAIRIE HILL, TX 76678

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Prairie hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Prairie hill Post Office should be pursued, a formal proposal will be posted in the Coolidge Post Office and Prairie hill Post Office at a later date. If you have additional questions or comments, please feel free to contact Ronald Lee at (210) 368-1747.

Sincerely,

Lou Klegin  
Manager, Post Office Operations  
1 POST OFFICE DR  
SAN ANTONIO, TX, 78284-9993



04/12/2011

LAURA ROBERT  
PO BOX 73  
PRAIRIE HILL, TX 76678

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Prairie Hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the Prairie Hill Post Office should be pursued, a formal proposal will be posted in the Coolidge Post Office and Prairie Hill Post Office at a later date. If you have additional questions or comments, please feel free to contact Ronald Lee at (210) 368-1747.

Sincerely,

Lou Klegin  
Manager, Post Office Operations  
1 POST OFFICE DR  
SAN ANTONIO, TX, 78284-9993



04/12/2011

MARY BURKE

8725 HWY 84 W  
COOLIDGE, TX 76835

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Prairie Hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Prairie Hill Post Office should be pursued, a formal proposal will be posted in the Coolidge Post Office and Prairie Hill Post Office at a later date. If you have additional questions or comments, please feel free to contact Ronald Lee at (210) 368-1747.

Sincerely,

Lou Klegin  
Manager, Post Office Operations  
1 POST OFFICE DR  
SAN ANTONIO, TX, 78284-9993



04/12/2011

MARY BURKE  
PO BOX 123  
PRAIRIE HILL, TX 76678

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Prairie Hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

If it is determined that a discontinuance of the Prairie Hill Post Office should be pursued, a formal proposal will be posted in the Coolidge Post Office and Prairie Hill Post Office at a later date. If you have additional questions or comments, please feel free to contact Ronald Lee at (210) 368-1747.

Sincerely,

Lou Klegin  
Manager, Post Office Operations  
1 POST OFFICE DR  
SAN ANTONIO, TX, 78284-9993





04/12/2011

MELISSA AND WYATT WILSON  
PO BOX 69  
PRAIRIE HILL, TX 76678

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Prairie Hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the Prairie Hill Post Office should be pursued, a formal proposal will be posted in the Coolidge Post Office and Prairie Hill Post Office at a later date. If you have additional questions or comments, please feel free to contact Ronald Lee at (210) 368-1747.

Sincerely,

Lou Klegin  
Manager, Post Office Operations  
1 POST OFFICE DR  
SAN ANTONIO, TX, 78284-9993



04/12/2011

MELISSA WILSON  
PO BOX 69  
PRAIRIE HILL, TX 76678

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Prairie Hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about nonpostal services. Nonpostal services provided at the suspended Post Office will be available at the administrative Post Office. Government forms normally provided by the post office will also be available at the administrative Post Office or by contacting your local government agency.

If it is determined that a discontinuance of the Prairie Hill Post Office should be pursued, a formal proposal will be posted in the Coolidge Post Office and Prairie Hill Post Office at a later date. If you have additional questions or comments, please feel free to contact Ronald Lee at (210) 368-1747.

Sincerely,

Lou Klegin  
Manager, Post Office Operations  
1 POST OFFICE DR  
SAN ANTONIO, TX, 78284-9993



04/12/2011

MICHAEL WHIDDOM  
PO BOX 107  
PRAIRIE HILL, TX 76678

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Prairie hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Prairie hill Post Office should be pursued, a formal proposal will be posted in the Coolidge Post Office and Prairie hill Post Office at a later date. If you have additional questions or comments, please feel free to contact Ronald Lee at (210) 368-1747.

Sincerely,

Lou Klegin  
Manager, Post Office Operations  
1 POST OFFICE DR  
SAN ANTONIO, TX, 78284-9993



04/12/2011

MIKE DENTON

PO BOX 155  
PRAIRIE HILL, TX 76678

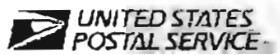
Dear Postal Service Customer,

Thank you for returning your questionnaire concerning the proposed discontinuance of the Prairie Hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Prairie Hill Post Office should be pursued, a formal proposal will be posted in the Coolidge Post Office and Prairie Hill Post Office at a later date. If you have additional questions or comments, please feel free to contact Ronald Lee at (210) 388-1747.

Sincerely,

Lou Klegin  
Manager, Post Office Operations  
1 POST OFFICE DR  
SAN ANTONIO, TX, 78284-9993



04/12/2011

MUSTANG BAPTIST CHURCH  
PO BOX 133  
PRAIRIE HILL, TX 76678

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Prairie hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Prairie hill Post Office should be pursued, a formal proposal will be posted in the Coolidge Post Office and Prairie hill Post Office at a later date. If you have additional questions or comments, please feel free to contact Ronald Lee at (210) 368-1747.

Sincerely,

Lou Klegln  
Manager, Post Office Operations  
1 POST OFFICE DR  
SAN ANTONIO, TX, 78284-9993



04/12/2011

NELDA J ARCHER  
PO BOX 106  
PRAIRIE HILL, TX 76678

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Prairie hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to . Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

If it is determined that a discontinuance of the Prairie hill Post Office should be pursued, a formal proposal will be posted in the Coolidge Post Office and Prairie hill Post Office at a later date. If you have additional questions or comments, please feel free to contact Ronald Lee at (210) 368-1747.

Sincerely,

Lou Kleglin  
Manager, Post Office Operations  
1 POST OFFICE DR  
SAN ANTONIO, TX, 78284-9993



04/12/2011

PATSY AND TRAVIS ARNEY  
PO BOX 72  
PRAIRIE HILL, TX 76678

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Prairie Hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Prairie Hill Post Office should be pursued, a formal proposal will be posted in the Coolidge Post Office and Prairie Hill Post Office at a later date. If you have additional questions or comments, please feel free to contact Ronald Lee at (210) 368-1747.

Sincerely,

Lou Klegin  
Manager, Post Office Operations  
1 POST OFFICE DR  
SAN ANTONIO, TX. 78284-9993



04/12/2011

PRAIRIE HILL WATER SUPPLY CO  
PO BOX 97  
PRAIRIE HILL, TX 76678

Dear Postal Service Customer

Thank you for returning your questionnaire concerning the proposed discontinuance of the Prairie hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Prairie hill Post Office should be pursued, a formal proposal will be posted in the Coolidge Post Office and Prairie hill Post Office at a later date. If you have additional questions or comments, please feel free to contact Ronald Lee at (210) 368-1747.

Sincerely,

Lou Klegin  
Manager, Post Office Operations  
1 POST OFFICE DR  
SAN ANTONIO, TX, 78284-9993





04/12/2011

ROBERT & ANNIE MACK

2839 FM 339 S  
MART, TX 76664

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Prairie hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the Prairie hill Post Office should be pursued, a formal proposal will be posted in the Coolidge Post Office and Prairie hill Post Office at a later date. If you have additional questions or comments, please feel free to contact Ronald Lee at (210) 368-1747.

Sincerely,

Lou Klegin  
Manager, Post Office Operations  
1 POST OFFICE DR  
SAN ANTONIO, TX, 78284-9993



04/12/2011

SAMMY LEE GRIFFIN  
PO BOX 130  
PRAIRIE HILL, TX 76678

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Prairie hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Prairie hill Post Office should be pursued, a formal proposal will be posted in the Coolidge Post Office and Prairie hill Post Office at a later date. If you have additional questions or comments, please feel free to contact Ronald Lee at (210) 368-1747.

Sincerely,

Lou Klegin  
Manager, Post Office Operations  
1 POST OFFICE DR  
SAN ANTONIO, TX, 78284-9993



04/12/2011

SAUCEDO

PO BOX 185  
PRAIRIE HILL, TX 76678

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Prairie hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Prairie hill Post Office should be pursued, a formal proposal will be posted in the Coolidge Post Office and Prairie hill Post Office at a later date. If you have additional questions or comments, please feel free to contact Ronald Lee at (210) 368-1747.

Sincerely,

Lou Klegin  
Manager, Post Office Operations  
1 POST OFFICE DR  
SAN ANTONIO, TX, 78284-9993



04/12/2011

SIMS AND PATSY REDDIN

PO BOX 8  
PRAIRIE HILL, TX 76678

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Prairie hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

**In response to your letter:**

- **You expressed a concern** about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a **slot large enough to accommodate** the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the Prairie hill Post Office should be pursued, a formal proposal will be posted in the Coolidge Post Office and Prairie hill Post Office at a later date. If you have additional questions or comments, please feel free to contact Ronald Lee at (210) 368-1747.

Sincerely,

Lou Klegin  
Manager, Post Office Operations  
1 POST OFFICE DR  
SAN ANTONIO, TX, 78284-9993



04/12/2011

STELL WALDROP JR  
PO BOX 6  
PRAIRIE HILL, TX 78678

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Prairie hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.
- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

If it is determined that a discontinuance of the Prairie hill Post Office should be pursued, a formal proposal will be posted in the Coolidge Post Office and Prairie hill Post Office at a later date. If you have additional questions or comments, please feel free to contact Ronald Lee at (210) 368-1747.

Sincerely,

Lou Klegin  
Manager, Post Office Operations  
1 POST OFFICE DR  
SAN ANTONIO, TX, 78284-9993



04/12/2011

STELL WALDROP  
PO BOX 6  
PRAIRIE HILL, TX 76678

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Prairie Hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Prairie Hill Post Office should be pursued, a formal proposal will be posted in the Coolidge Post Office and Prairie Hill Post Office at a later date. If you have additional questions or comments, please feel free to contact Ronald Lee at (210) 368-1747.

Sincerely,

Lou Klegin  
Manager, Post Office Operations  
1 POST OFFICE DR  
SAN ANTONIO, TX, 78284-9993



04/12/2011

SUE MORRISON  
PO BOX 33  
PRAIRIE HILL, TX 76678

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Prairie hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Prairie hill Post Office should be pursued, a formal proposal will be posted in the Coolidge Post Office and Prairie hill Post Office at a later date. If you have additional questions or comments, please feel free to contact Ronald Lee at (210) 368-1747.

Sincerely,

Lou Klegin  
Manager, Post Office Operations  
1 POST OFFICE DR  
SAN ANTONIO, TX, 78284-9993



04/12/2011

TINA ARY  
PO BOX 83  
PRAIRIE HILL, TX 76678

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Prairie hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the Communities' Identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

If it is determined that a discontinuance of the Prairie hill Post Office should be pursued, a formal proposal will be posted in the Coolidge Post Office and Prairie hill Post Office at a later date. If you have additional questions or comments, please feel free to contact Ronald Lee at (210) 368-1747.

Sincerely,

Lou Klegin  
Manager, Post Office Operations  
1 POST OFFICE DR  
SAN ANTONIO, TX, 78284-9993





04/12/2011

TRAUDE SHEALY

PO BOX 134  
76678

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Prairie hill Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Prairie hill Post Office should be pursued, a formal proposal will be posted in the Coolidge Post Office and Prairie hill Post Office at a later date. If you have additional questions or comments, please feel free to contact Ronald Lee at (210) 368-1747.

Sincerely,

Lou Klegin  
Manager, Post Office Operations  
1 POST OFFICE DR  
SAN ANTONIO, TX, 78284-9993

## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the PRAIRIE HILL Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

## Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
a. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

## Nonpostal Services

a. Picking up government forms (such as tax forms)	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, ect.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

d. Using public bulletin board	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
e. Other	<input type="checkbox"/> YES	<input type="checkbox"/> NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
---	-----------------------------

If yes, please explain:

Waco

If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☒ Better☐ Just as Good☐ No Opinion☐ Worse

If yes, please explain:

---

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

5. Do you currently use local businesses in the community?



Yes

No

If yes, would you continue to use them if the Post Office is discontinued?



Yes

No

Name:

Mike Denton

Address:

P.O. Box 135 Prairie Hill TX

Telephone:

254 344-2276

Date:

3-14-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the PRAIRIE HILL Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better☐ Just as Good☐ No Opinion☒ Worse

If yes, please explain:

---

---

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒

Shopping

☒

Personal needs

☒

Banking

☐

Employment

*Retired*

☐

Social needs

5. Do you currently use local businesses in the community?

☒

Yes

☐

No

If yes, would you continue to use them if the Post Office is discontinued?

☐

Yes

☒

No

Name:

*Barbara Jones*

Address:

*P.O. Box 153 Prairie Hill Tx 76678*

Telephone:

*254 344-2268*

Date:

*March 15, 2011*

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the PRAIRIE HILL Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better☐ Just as Good☐ No Opinion☒ Worse

If yes, please explain:

Things have been stolen delivered to my house while I was at work

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒

Shopping

☒

Personal needs

☒

Banking

☒

Employment

☒

Social needs

5. Do you currently use local businesses in the community?

☒

Yes

☐

No

If yes, would you continue to use them if the Post Office is discontinued?

☒

Yes

☐

No

Name:

Laura Robert

Address:

PO Box 73 Prairie Hill TX 76678

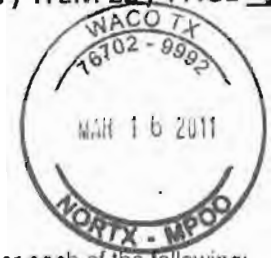
Telephone:

254-315-7062

Date:

3/15/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the PRAIRIE HILL Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

---

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

---

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

---

If yes, please explain:

---



- If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input type="checkbox"/>	Shopping	<u>100% W no</u>
<input type="checkbox"/>	Personal needs	<u>11 11</u>
<input type="checkbox"/>	Banking	<u>11 11</u>
<input type="checkbox"/>	Employment	<u>Return</u>
<input type="checkbox"/>	Social needs	

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No Tuttle

Name:

Rory Tuttle

Address:

PO Box 12 Prairie Hill 76678

Telephone:

254 344-2295

Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the PRAIRIE HILL Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

---

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

---

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

---

- If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better☐ Just as Good☒ No Opinion☐ Worse

If yes, please explain:

---

---

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping Waco



Personal needs



Banking Mart



Employment



Social needs

5. Do you currently use local businesses in the community?

☒ Yes☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes☐ No

Name: Harry R. Cox

Address: 1043 LCR 124

Telephone: 254-344-2475

Date: 3-12-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the PRAIRIE HILL Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

## Other Postal Services

- |                                  |                              |  |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings      | <input type="checkbox"/> YES | <input type="checkbox"/> NO            |
| a. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

## Nonpostal Services

- |   |   |  |
|---|---|--|
| a. Picking up government forms (such as tax forms)            | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO            |
| b. Using for school bus stop                                  | <input type="checkbox"/> YES            | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, ect. | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO            |

If yes, please explain:

---

- |                                |   |                             |
|--------------------------------|---|-----------------------------|
| d. Using public bulletin board | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |
| e. Other                       | <input type="checkbox"/> YES            | <input type="checkbox"/> NO |

If yes, please explain:

---

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- |                              |  |
|------------------------------|--|
| <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
|------------------------------|--|

If yes, please explain:

---

- If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better☐ Just as Good☒ No Opinion☐ Worse

If yes, please explain:

---

---

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐Shopping Waco☐Personal needs Waco☐Banking Hubbard☐

Employment

☐Social needs Waco

5. Do you currently use local businesses in the community?

☒

Yes

☐

No

If yes, would you continue to use them if the Post Office is discontinued?

☐

Yes

☐

No

Name:

G.W. Waldrop

Address:

5238 Hwy 73 Prairie Hill TX 76678

Telephone:

254 344-2380

Date:

3-8-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the PRAIRIE HILL Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- a. Resetting/using postage meter ☐ YES ☐ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☒ NO
- b. Using for school bus stop ☒ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☒ YES ☐ NO

If yes, please explain:

who is disabled there to send packages, buy money orders.

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☒ YES ☐ NO

If yes, please explain:

Senior citizens who do not travel to other towns and depend

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?  
on Prairie Hill Post office.

☐ YES ☒ NO

If yes, please explain:

- If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better☐ Just as Good☐ No Opinion☒ Worse

If yes, please explain:

People myself included enjoy going to the Prairie Hill post office to get mail and socialize with friends and neighbors and the employee's in the morning or day.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒

Shopping

H.E.B. Bellmead once a Month

☒

Personal needs

Dollar Store in Mart once a Month

☐

Banking

none

☐

Employment

none

☒

Social needs

Prairie Hill post office (daily)

5. Do you currently use local businesses in the community?

☒ Yes☐ No

Prairie Hill Post office for mailing &amp;

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes☐ No

Receiving E-Bay Pkg. I will not be able to afford to drive every day or week to another town

Name:

Traude shealy

Address:

P.O. Box 134 Prairie Hill, TX. 76678

Telephone:

254-344-2206

Date:

3-9-11-

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

IT should be more important on the service you provide for this small community with alot of senior citizens with disabilities, then the amount of Dollars you wish to take-in. I'm sorry for seeming upset but this community Depends on our Post office.

## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the PRAIRIE HILL Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

## Other Postal Services

a. Entering permit mailings

☐ YES ☒ NO

a. Resetting/using postage meter

☐ YES ☒ NO

## Nonpostal Services

a. Picking up government forms (such as tax forms)

☐ YES ☒ NO

b. Using for school bus stop

☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, ect.

☐ YES ☒ NO

If yes, please explain:

d. Using public bulletin board

☒ YES ☐ NO

e. Other

☒ YES ☐ NO

If yes, please explain:

I USE it for ADVERTICE for my BUSINESS

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better☐ Just as Good☐ No Opinion☒ Worse

If yes, please explain:

---

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input type="checkbox"/>	Shopping	<u>Waco</u>
<input type="checkbox"/>	Personal needs	<u>Waco</u>
<input type="checkbox"/>	Banking	<u>Waco</u>
<input type="checkbox"/>	Employment	<u>Prairie Hill</u>
<input type="checkbox"/>	Social needs	<u>Waco</u>

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name:

Tina Ary

Address:

P.O. Box 83 Prairie Hill Tx, 76678

Telephone:

254-978-1661

Date:

3/8/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the PRAIRIE HILL Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

## Other Postal Services

- a. ~~Entering permit mailings~~ ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

- If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better☐ Just as Good☐ No Opinion☐ Worse

If yes, please explain:

---

---

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐

Shopping

☐

Personal needs

☐

Banking

☐

Employment

☐

Social needs

5. Do you currently use local businesses in the community?

☒

Yes

☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒

Yes

☐ No

Name:

Mustang Baptist Church

Address:

P.O. Box 133

Telephone:

254-344-2370

Date:

3-13-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the PRAIRIE HILL Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- a. Resetting/using postage meter ☐ YES ☐ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

- If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better☐ Just as Good☐ No Opinion☒ Worse

If yes, please explain:

---

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐

Shopping

☒☐

Personal needs

☐

Banking

☐

Employment

☒☐

Social needs

☒

5. Do you currently use local businesses in the community?

☒

Yes

☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒

Yes

☐ No

Name:

Michael W. Hinden

Address:

Box 107

Telephone:

254-744-8781

Date:

3/11/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the PRAIRIE HILL Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

*Varies on purchase of small volume  
or purchase of larger volume  
100 - 200 stamps per transaction  
which is predominant.*

*Depends on needs } varies*

## Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
a. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
a. Picking up government forms (such as tax forms)	<input type="checkbox"/> YES	<input type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, ect.	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO

If yes, please explain:

Assist senior citizens + disabled to obtain access.

d. Using public bulletin board	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
e. Other	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO

If yes, please explain:

Focal point of community

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

- If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain: Carrier delivery would be unacceptable

due to security of documents including checks received for goods + services as well as prescriptions received by mail.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒

Shopping

☐

Personal needs

☐

Banking

By mail

☐

Employment

Self-employed in the community

☒

Social needs

5. Do you currently use local businesses in the community?

☒ Yes

☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes

☐ No

Probably

Name:

Stell Waldrop Jr.

Address:

P.O. Box 6 Prairie Hill, TX. 76678

Telephone:

254-749-7725 or 254-344-2309

Date:

3/13/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Closure of this post office would be detrimental + not conducive to the well being of this community. In my case the post office is used on a regular basis for special needs such as certified mail, express mail, mailing parcels. My schedule does not lend itself to being available whenever the route service ~~is~~ would run + some services provided by the post office would not be provided efficiently by route service.

Being forced to travel to another post office location for service would create an undue burden timewise + financially. Many residents are elderly + unable to travel to another location for postal services. Closure of this post office would be a disservice. I would ask that the needs of your postal customers as well as the mission + purpose of the US Postal Service to provide such needs in a ~~proper~~ manner most effective to the customer be fully considered in this matter. Please maintain the status quo.

## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the PRAIRIE HILL Post Office for each of the following:

## Postal Services

- |  | Daily                               | Weekly                              | Monthly <sup>Bi</sup>               | Never                    |
|--|-------------------------------------|-------------------------------------|-------------------------------------|--------------------------|
| a. Buying Stamps   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> |
| b. Mailing Letters   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/> |
| c. Mailing Parcels   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| d. Pick up Post Office box mail  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/> |
| e. Pick up general delivery mail <i>being metered use deposit on mail delivery daily.</i>  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/> |
| f. Buying money orders <i>don't use</i>  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| h. Sending Express Mail  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| i. Buying stamp-collecting material ?  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/> |

## Other Postal Services

- |                                  |                              |                             |
|----------------------------------|------------------------------|-----------------------------|
| a. Entering permit mailings      | <input type="checkbox"/> YES | <input type="checkbox"/> NO |
| a. Resetting/using postage meter | <input type="checkbox"/> YES | <input type="checkbox"/> NO |

## Nonpostal Services

- |   |   |                             |
|---|---|-----------------------------|
| a. Picking up government forms (such as tax forms)            | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |
| b. Using for school bus stop                                  | <input type="checkbox"/> YES            | <input type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, ect. | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |

If yes, please explain: *picking up mail for someone*

- |                                |   |                             |
|--------------------------------|---|-----------------------------|
| d. Using public bulletin board | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |
| e. Other                       | <input type="checkbox"/> YES            | <input type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

If yes, please explain:



If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒

Shopping

Waco

☒

Personal needs

Waco

☒

Banking

Waco

☒

Employment

Retired from Waco

☒

Social needs

Waco

5. Do you currently use local businesses in the community?

☒ Yes

☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes

☐ No

for gas and incidentals

There is only one business. The Post Office is necessary!

Name:

George & Janella Whiddon

Address:

P.O. Box 51 Prairie Hill, TX 76678

Telephone:

(254) 344-2325

Date:

03-08-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

We have been to Coolidge no more than three times in the last two years! This applies to at least 90% of the rest of the Community.

## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the PRAIRIE HILL Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
a. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

## Nonpostal Services

a. Picking up government forms (such as tax forms)	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, ect.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

d. Using public bulletin board	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
e. Other	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

- If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Mexico



Personal needs

Waco



Banking



Employment



Social needs

5. Do you currently use local businesses in the community?



Yes

☐ No

If yes, would you continue to use them if the Post Office is discontinued?



Yes

☐ No

Name:

Juanita W Smith

Address:

P.O. Box 7 Prairie Hill, TX

Telephone:

254-344-2609

Date:

3/9/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the PRAIRIE HILL Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/> <i>only while</i>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> <i>Some Times</i>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- a. Resetting/using postage meter ☐ YES ☐ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☐ NO

If yes, please explain:

---

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

---

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

---

If yes, please explain:

---

- If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

- We need our Post office so our mail is safe*  
*I had Bankruptcy 1979 all was over the Post office*
4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐

Shopping

☐

Personal needs

☐

Banking

☐

Employment

☐

Social needs

5. Do you currently use local businesses in the community?

☒

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

☐

Yes

☒

No

Name:

*Edgar J Bryan*

Address:

*Box 12 Prairie Hill TX*

Telephone:

*1-254-344-2328*

Date:

*3-9-11*

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

*are Post office a must to keep our  
 mail safe & tell good people that  
 we'll be there every day & patch if need help  
 then then for you to leave our Post  
 office a home. Thank you.*

*Edgar Bryan Box 12,*

## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the PRAIRIE HILL Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

## Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
a. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

## Nonpostal Services

a. Picking up government forms (such as tax forms)	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, ect.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

d. Using public bulletin board	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
e. Other	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

- If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better☐ Just as Good☐ No Opinion☐ Worse

If yes, please explain:

I worry about someone picking up my mail before I get home from work.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒

Shopping

☒

Personal needs

☒

Banking

☒

Employment

☐

Social needs

5. Do you currently use local businesses in the community?

☐ Yes☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes☐ No

Name:

Sims & Patsy Reddin

Address:

PO Box 8 Prairie Hill TX 76678

Telephone:

Date:

3-7-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the PRAIRIE HILL Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

---

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

---

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- ☐ YES ☒ NO

If yes, please explain:

---



If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

*You want me to lose the security of my P.O. Box to use a RR mail box that anyone can drive up to and take my mail. This is not a good thing with identity theft as it is today!*

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒

Shopping

☒

Personal needs

☒

Banking

☒

Employment

☐

Social needs

5. Do you currently use local businesses in the community?

☒

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

☒

Yes

No

Name:

*Melissa Wyatt Wilson*

Address:

*P.O. Box 69 1242 LCR 326 Prairie Hill, TX 76678*

Telephone:

*254-749-0577*

Date:

*3.7.11*

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the PRAIRIE HILL Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Bellmead TX

If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better☐ Just as Good☐ No Opinion☐ Worse

If yes, please explain:

---

---

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒

Shopping

☒

Personal needs

☒

Banking

☒

Employment

☒

Social needs

5. Do you currently use local businesses in the community?

☒

Yes

☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒

Yes

☐ No

Name:

Saucedo

Address:

PO Box 185, Prairie Hill TX 76678

Telephone:

254-344-2340

Date:

3/12/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the PRAIRIE HILL Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- a. Resetting/using postage meter ☐ YES ☐ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better      ☐ Just as Good      ☐ No Opinion      ☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input type="checkbox"/>	Shopping
<input checked="" type="checkbox"/>	Personal needs
<input type="checkbox"/>	Banking
<input type="checkbox"/>	Employment
<input type="checkbox"/>	Social needs

5. Do you currently use local businesses in the community?

☒ Yes      ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes      ☐ No

Name: Sammy Lee Grudin

Address: PO BOX 130 PRAIRIE HILL, IL 76678

Telephone: 254 716 5292

Date: 8 March 11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

## Postal Service Customer Questionnaire

1 Please check the appropriate box to indicate whether you used the PRAIRIE HILL Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☒ YES ☐ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

---

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

---

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

---

If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒

Shopping

☒

Personal needs

☒

Banking

☐

Employment

☐

Social needs

5. Do you currently use local businesses in the community?

☒

Yes

☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒

Yes

☐ No

Name:

CAROL WEBB

Address:

P.O. Box 68, PRAIRIE HILL, TX 76678

Telephone:

254. 344-2261

Date:

3-16-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I use the Post Office daily as bookshop for the water system. The prior Postmaster (Bernie - last name not known) destroyed this office. She often refused to come to the front to assist customers, especially if she was watching her television. She was very unfriendly. Many citizens if they saw her car at the office would go to another post office to buy stamps and money orders rather than deal with her. The post office has not been able to recover since her departure. The manager of the water system and myself had numerous problems with her regarding the mailing of water bills which resulted in a number of calls to the Wass office and Austin Center. There are just a few of the problems that still linger with our office now. (over)

The postal department could better use their funds by eliminating their advertising budget and use it to keep offices open to serve the public. Everyone knows the R.O. is there! We do not need for it to be ~~spend~~ money on advertising. We want to keep the R.O. here!

Improving the quality of employees would also improve the R.O. by eliminating those employees who do not perform their jobs adequately.



## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the PRAIRIE HILL Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☒ YES ☐ NO

If yes, please explain:

ASSIST SENIORS, ETC. &  
ANYONE WITH DISABILITIES

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

- If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☒ Better☐ Just as Good☐ No Opinion☐ Worse

If yes, please explain:

---

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

WACO, TX

Personal needs

WACO, TX

Banking

WACO, TX

Employment



Social needs

5. Do you currently use local businesses in the community?



Yes

☐ No

If yes, would you continue to use them if the Post Office is discontinued?



Yes

☐ No

Name: MS NELDA J. ARCHER

11260 HWY 84 W PRAIRIE HILL, TX 76678

Address: P.O. BOX 106 PRAIRIE HILL, TX 76678

Telephone: 254 344-2264

Date: 3-17-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the PRAIRIE HILL Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Reselling/using postage meter ☐ YES ☒ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

---

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

---

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

---

- If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better☐ Just as Good☐ No Opinion☐ Worse

If yes, please explain:

---

---

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐

Shopping

☐

Personal needs

☐

Banking

☐

Employment

☐

Social needs

5. Do you currently use local businesses in the community?

☐

Yes

☒

No

If yes, would you continue to use them if the Post Office is discontinued?

☐

Yes

☐

No

Name:

Sue Morrison & Kenneth Myers

Address:

P.O. Box 33 5394 Hwy 73W PRAIRIE HILL

Telephone:

254-344-2273

Date:

3-16-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the PRAIRIE HILL Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

*- a few times but not monthly*

## Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
a. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

## Nonpostal Services

a. Picking up government forms (such as tax forms)	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, ect.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

d. Using public bulletin board	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
e. Other	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

We have experienced mail theft + identity theft  
if we mailed bills from our rural mail box

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒

Shopping

Waco, West - we go to Waco only once

☒

Personal needs

Waco or possibly twice a week.

☒

Banking

Waco

☐

Employment

Waco  
from farm + Ranch in Prairie Hill area

☐

Social needs

5. Do you currently use local businesses in the community?

☒

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

☒

Yes

No

Name:

Robert + Annie Mach

Address:

2839 FM 339 S. Mart, TX 76664

Telephone:

876-2901

Date:

3-9-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Prairie Hill is our route to go to Waco, West, or check + feed cattle or do our farming. The Mart Post Office is out of the way for us. We cannot mail any bills from our rural mail box because of identity theft 2 or 3 times.

Annie Mach

+ Robert Mach

## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the PRAIRIE HILL Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☒ YES ☐ NO
- a. Resetting/using postage meter ☒ YES ☐ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☒ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

- If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better      ☐ Just as Good      ☐ No Opinion      ☐ Worse

If yes, please explain:

---

---

- 4 For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input type="checkbox"/>	Shopping	
<input type="checkbox"/>	Personal needs	
<input checked="" type="checkbox"/>	Banking	Waco
<input type="checkbox"/>	Employment	
<input type="checkbox"/>	Social needs	

- 5 Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Prairie Hill Water Supply Corp.

Address:

P.O. Box 97

Telephone:

254-344-2242

Date:

3-15-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☒ Better☐ Just as Good☐ No Opinion☐ Worse

If yes, please explain:

---

---

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒

Shopping

☐

Personal needs

☒

Banking

☐

Employment

☒

Social needs

5. Do you currently use local businesses in the community?

☒

Yes

☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒

Yes

☐ No

Name:

JANET S HOOK

Address:

5319 Hwy 73 P.H.

Telephone:

254 344 24 88

Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the PRAIRIE HILL Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

---

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

---

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- ☐ YES ☒ NO

If yes, please explain:

---

## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the PRAIRIE HILL Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## Other Postal Services

- |                                  |                              |  |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings      | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| a. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

## Nonpostal Services

- |   |                              |  |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms)            | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Using for school bus stop                                  | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, ect. | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

---

- |                                |                              |  |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| e. Other                       | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

---

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- |                              |  |
|------------------------------|--|
| <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
|------------------------------|--|

If yes, please explain:

---

If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒

Shopping

WACO + Mart

☒

Personal needs

WACO + Mart

☒

Banking

WACO

☒

Employment

WACO

☒

Social needs

WACO

5. Do you currently use local businesses in the community?

☒ Yes

☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes

☐ No

Name:

Darlene Janelle

Address:

PO Box 86

Telephone:

Prairie Hill TX 76678

Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the PRAIRIE HILL Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> <i>Somet. M</i>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

*IT JUST ONCE A WEEK, ONE IS 10 miles away & THE OTHER IS 26 miles & I DON'T WANT MAIL FROM THERE. I HAVE A BOX ON F.M. 339 MART TX.*

- If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

3177 F.M. 339, Mart Texas. 76664-5320

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒

Shopping

Bellmead

☒

Personal needs

Bellmead

Doctor - Scott White

☒

Banking

Bellmead

☒

Employment

☒

Social needs

Prairie Hill TX

5. Do you currently use local businesses in the community?

☐ Yes

☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes

☐ No

Name:

Patsy & Travis Arney

Address:

P.O. Box 72 Prairie Hill TX 76678

Telephone:

214 876-3281

Date:

3-10-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

# Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the PRAIRIE HILL Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> NA
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> NA
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> occasional
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

## Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input type="checkbox"/> NO	NA
a. Resetting/using postage meter	<input type="checkbox"/> YES	<input type="checkbox"/> NO	NA

## Nonpostal Services

a. Picking up government forms (such as tax forms)	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, ect.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

d. Using public bulletin board	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
e. Other	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better☐ Just as Good☐ No Opinion☐ Worse

If yes, please explain:

---

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input type="checkbox"/>	Shopping	- W200
<input type="checkbox"/>	Personal needs	- W200
<input type="checkbox"/>	Banking	W200
<input type="checkbox"/>	Employment	Self
<input type="checkbox"/>	Social needs	—

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

Mary Burke

Address:

6725 Hwy 84W - Corbridge Tex 76635

Telephone:

254-344-2303

Date:

3-12-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



3-10-2011

The post office is the only thing left reminding us of our heritage. We have older citizens here who have lived here all their lives. It is the heart of our rural community!

Please give our post office a chance to survive in these troubled times - Thank you

Mary Burke

254-344-2303

## Postal Service Customer Questionnaire Analysis

Questionnaires were distributed to all delivery customers of the PRAIRIE HILL Post Office on 03/07/2011. Additionally, during the survey period, questionnaires were available at the PRAIRIE HILL Post Office to walk-in retail customers.

### 1. Number of Questionnaires

Total questionnaires distributed	69
Favorable to proposal	0
Unfavorable to proposal	10
Expressing no opinion	16
Total questionnaires received	34

## Postal Concerns

The following postal concerns were expressed

1. **Concern (No Opinion):**  
No Concern  
**Response:**
2. **Concern (No Opinion):**  
You were concerned about having to travel to another post office for service  
**Response:**  
You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
3. **Concern (UnFavorable):**  
Customer expressed a concern about nonpostal services and the security of the PO box  
**Response:**  
You expressed a concern about nonpostal services. Nonpostal services provided at the suspended Post Office will be available at the administrative Post Office. Government forms normally provided by the post office will also be available at the administrative Post Office or by contacting your local government agency.
4. **Concern (UnFavorable):**  
Customers expressed concern for loss of community identity  
**Response:**  
You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
5. **Concern (UnFavorable):**  
Customers expressed concern for those customers with disabilities who are not able to go to adminoffice Post Office to pick up their mail  
**Response:**  
You expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.
6. **Concern (UnFavorable):**  
Customers expressed concern over a postal representative not being customer oriented  
**Response:**  
You expressed concern over a postal representative not being customer oriented. The Postal Service is very interested in the service needs of the community and customer feedback is crucial to improving service. Concerns raised by the community will be investigated by the Postal Service and appropriate actions will be taken.
7. **Concern (UnFavorable):**  
Customers were concerned about having to travel to another post office for service  
**Response:**  
You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
8. **Concern (UnFavorable):**  
Customers were concerned about mail security  
**Response:**  
You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
9. **Concern (UnFavorable):**  
Customers were concerned about permit mailing  
**Response:**  
You expressed a concern about permit mailing that was input at the suspended Post Office. Responsibility for the permit account will be/has been transferred to the administrative Post Office. Mailings must be submitted to that office for verification. Customers interested in obtaining a permit should contact the administrative postmaster.
10. **Concern (UnFavorable):**  
Customers were concerned about senior citizens

**Response:**

You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

11. **Concern (UnFavorable):**

You were concerned about having to travel to another post office for service

**Response:**

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

**Nonpostal Concerns**

The following nonpostal concerns were expressed

## Community Meeting Roster

Postal Service Representative (Names and Titles):

Lou Klegin (A) MPOO NORTX

Beverly Tubb MPOO

Date: 03/17/2011

Time

Total Number of Customers Present:

25

Place:

This document may become a part of the official record that will be available for public viewing.

**Names of Customers Present:**

[illegible]

## Community Meeting Roster

Item 24  
PP 2

Postal Service Representative (Names and Titles):

Lou Klegin (A) MPOO NORTX

Beverly Tubb MPOO

Date 03/17/2011

Time

Total Number of Customers Present

25

Place:

Prairie Hill

Post

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
Janet Ashorp	P.O. Box 36 P.H.	76678	254 344 2455
Marionnel Black	P.O. Box 48 P.H.	76678	254-344-2261
Janet W. Hudson	P.O. Box 51 P.H.	76678	254-344-2325
George W. Hudson	P.O. Box 51	76678	254-344-2325
Kelley L. Ashorp	P.O. Box 102	76678	254-344-2264
Sammy Lee Galt	P.O. Box 130	76678	254 710 5272
Suzanne R. R. R.	P.O. Box 133	76678	254 344 2273
Dan Duvon	P.O. Box 138	76678	254-344-2032
Sheila Beggan	P.O. Box 151	76678	254 344-2494
Timothy Black	P.O. Box 23	76678	254 344 2303
Brenda Mack	P.O. Box 37	76678	749-8380
Linda Jordan	P.O. Box 91 and 100	76678	
DONALD FARLAND	P.O. Box 22	76678	254-344-2665
Gene Carden	P.O. Box 100 P.O. Box 142	76678	254 645 1295
Shirley	P.O. Box 3	76678	254-978-1660

## Community Meeting Roster

Postal Service Representative (Names and Titles):

Lou Klegin (A) MPOO NORTX

Beverly Tubb MPOO

Date: 03/17/2011

Time

Item 24  
PP 3

Total Number of Customers Present:

0

Place:

Prairie Hill

Post

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
Sally Davis	Box 9	76678	344-2333
Janet McMillan	23 Jones Drive	77320	291-3210
Charles Hill	1528 LCA 310	76664	254-709-6152
Shirley W. Hill	P.O. Box 6	76678	254-344-2309
Robert Eatery	P.O. Box		
Dary Little	P.O. Box K	76678	254-344-2295
Bruce Jordan	5345 FM 339 N	76678	
Claude Huister	P.O. Box 58	76678	254-709-6152
Mike Whiteman	18 Box 7	76678	254-344-2446
Edna Boyd	P.O. Box 2	76678	254-344-2773

## Postal Service Customer Community Meeting Analysis

(categorize customer concerns as postal or nonpostal and provide the Postal Service response for each.)

### Postal Concerns

1. **Concern (No Opinion):**  
No Concern  
Response:
2. **Concern (UnFavorable):**  
Why do we have so many different stamps if we are losing money and having to close smaller offices?  
Response:  
You expressed a concern as to why the Postal Service has so many different stamps if they are losing money and having to close the smaller offices. We have many stamps collectors in the United States which generates revenue for the Postal Service. Many of these collectors buy the stamps and save them thus creating revenue for the Postal Service.
3. **Concern (UnFavorable):**  
Shorten hours instead of closing  
Response:  
You expressed a concern that we should shorten the office hours instead of closing the Prairie Hill Post Office. The Prairie Hill office is currently earning less than 2 hours a day the salary would be more than the revenue.
4. **Concern (UnFavorable):**  
Customers were concerned about permit mailing  
Response:  
You expressed a concern about permit mailing that was input at the suspended Post Office. Responsibility for the permit account will be/has been transferred to the administrative Post Office. Mailings must be submitted to that office for verification. Customers interested in obtaining a permit should contact the administrative postmaster.
5. **Concern (UnFavorable):**  
Customers inquired about building a new facility or a mobile unit  
Response:  
You inquired about building a new facility or a mobile unit. New construction or the placement of a mobile unit or trailer is not feasible when regular and effective service can be provided by more cost-effective alternatives, such as rural delivery.
6. **Concern (UnFavorable):**  
Cut out advertising as everybody know that we have a Postal Service  
Response:  
You expressed a concern that we should cut off advertising as everybody knows that there is a Postal Service but not everyone realizes the products that we have to offer. This is decided at Headquarters not at the local level.
7. **Concern (UnFavorable):**  
Customers inquired about the location of the CPO  
Response:  
You expressed a concern about the location of the CPO. The CPO will be located in the community. Convenience of location and accessibility will be considered in evaluating the bids and award of the contract.
8. **Concern (UnFavorable):**  
Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community  
Response:  
You expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.
9. **Concern (UnFavorable):**  
Customers expressed concern for loss of community identity  
Response:  
You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
10. **Concern (UnFavorable):**  
Customers expressed concern for those customers with disabilities who are not able to go to adminoffice Post Office to pick up their mail  
Response:



You expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

11. **Concern (Unfavorable):**  
Why not have the rural carrier clerk for 1/2 a day and then carry the route for half a day.

**Response:**

You expressed that the rural carrier should clerk for 1/2 a day and then carry the route for the other half. This would be in violation of the National Agreements for the clerk and rural crafts. Also the carrier would not be able to get the route completed in a timely matter.

12. **Concern (Unfavorable):**  
Customer expressed a concern about package delivery and pickup

**Response:**

You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to 1/4 mile off of the line of travel, at a designated place, such as on your porch or under a carport.

13. **Concern (Unfavorable):**  
Former Postmaster ran customers off which caused stamps sells to decrease

**Response:**

You expressed a concern that the former Postmaster ran customers off which caused stamp sells to decrease. The former Postmaster has been gone for over a year and in such a small office, the town would have been aware that the Postmaster was gone.

14. **Concern (Unfavorable):**  
How many Postal workers in the US? Why not give back 2 Holidays a year?

**Response:**

You expressed a concern about the number of Postal Employees in the US and why don't they give back 2 Holidays a year. This is not a decision that we can make locally and is made at Headquarters.

15. **Concern (Unfavorable):**  
Why won't the government help the USPS? What about letters to our Senators?

**Response:**

You expressed a concern as to why the government won't help us. This is your choice to write to your Congressman and Senators to express your concerns for the Postal Service.

**Nonpostal Concerns**



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03/18/2011

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way postal services are provided. Our tentative plans will only lead to a formal proposal if we are satisfied that a maximum degree of regular and effective service can be provided.

If you would like an opportunity to discuss alternatives with us, a postal representative will be at on 03/17/2011 from to to answer questions and provide information about our service.

If you have any questions, you may contact Ronald Lee at (210) 368-1747.

Thank you for your assistance.

Sincerely,

Lou Klegin  
Manager, Post Office Operations



**A. Office**

Name: PRAIRIE HILL State: TX Zip Code: 76678  
Area: SOUTHWEST District: RIO GRANDE PFC  
Congressional District: 17th County: LIMESTONE  
EAS Grade: 11 Finance Number: 487285  
Post Office: ☒ Classified Stallon ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 27. There was not a petition recieved.

Prepared by: Roy Davis  
Title: RIO GRANDE PFC Post Office Review Coordinator  
Tele No: (210) 368-1261

Date: 08/29/2011  
Fax No: (210) 368-5579



**A. Office**

Name: PRAIRIE HILL State: TX Zip Code: 76878  
Area: SOUTHWEST District: RIO GRANDE PFC  
Congressional District: 17th County: LIMESTONE  
EAS Grade: 11 Finance Number: 487285  
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 28. There was no Congressional inquiry.

Prepared by: Roy Davis  
Title: RIO GRANDE PFC Post Office Review Coordinator  
Tele No: (210) 368-1261

Date: 08/29/2011  
Fax No: (210) 368-5579

*MAIRIE HILL*

## Proposal Checklist

### Section I

### Responsiveness to Community Postal Needs

Tell what we are doing and why.

Is reason for discontinuance justified and documented in the record?

If suspended, what type of alternate service customers are now receiving?

Reason for vacancy and information on postmaster/OIC

Number of customers and type of service they received and will receive

Hours of service, daily window transaction average, number of permit mailers, and postage meter users

Last three fiscal years of revenue and revenue units.

Decline in service workload/reduction in EAS level, if appropriate.

Nearest Post Office, office level, miles away, hours of service, number of Post Office boxes available.

Administrative/emanating office — office level, miles away, hours of service, number of Post Office boxes available.

If the nearby/administrative Post Office has a different Post Office box fee schedule, this is stated in the proposal.

Preproposal activities — questionnaires, number of favorable, unfavorable and no opinion responses must equal the total number of questionnaires returned. List customer concerns and Postal Service responses.

Community meeting. Number of customers who attended, customer concerns, and Postal Service responses.

Information on petitions and congressional inquiries included with Postal Service responses.

Revised proposal states dates and locations the proposal was posted for 60 days. Number of comments received, customer concerns and Postal Service responses.

Advantages and disadvantages of proposed alternate service.

Any other pertinent information concerning Postal Service needs.

### Section II

### Effect on the Community

Brief background of area, community government, population, etc.

Number of businesses, religious institutions, schools, local government offices, social organizations, etc.

Was Post Office used as meeting place?

Was Post Office a shelter for a bus stop?

Did the Post Office have a public bulletin board?

Were government forms available at the Post Office?

Did the Post Office provide assistance to senior citizens, persons with disabilities, etc.?

What is the historical value of the office?

Is an address change necessary?

Will the community identity be preserved?

What are the growth trends (flat, up, down)?

Were any other nonpostal items identified?

### Section III

### Effect on Employees

Paragraph explaining about postmaster vacancy/OIC/other career and noncareer employees of the office. If a postmaster or other employees are reassigned this must be explained and tell whether the reassignments are voluntary.

Section IV

Economic Savings

A statement of annual savings includes a breakdown as follows.

Postmaster salary (EAS- 11 Minimum, no COLA)

\$ 33168

Fringe benefits 33.5%

\$ 11111

Rental costs, excluding utilities

\$ 8712

Total annual costs

\$ 52491

Less estimated cost of replacement service

- 3894

Total annual savings

\$ 49097

A one-time expense of \$ 2000 will be/was incurred for installation of CBUs and parcel lockers.

Is postmaster salary based on the minimum salary without COLA?

Does postmaster salary reflect the current office evaluation?

Section V

Other Factors

The Postal Service has identified no other factors for consideration (if appropriate)

List other factors as appropriate.

Other factors when replacement service is a CPO.

Section VI

Summary

The proposal must include a brief summary that explains why the closing or consolidation is necessary and an assessment of how those factors supporting the need for change outweigh any negative factors. In taking competing considerations into account, the need to provide a maximum degree of effective and regular service must be paramount.

Section VII

Notices

Appropriate notice is made that this is a proposal and not a final determination. If a final determination is made to discontinue the office, information on the appeal process will be provided at that time.

Checklist Completed By

Investigative Coordinator

Date

Reviewed and Certified By

District PO Review Coordinator

Date

3-29-2011

3-29-2011



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04/14/2011

SENIOR VICE PRESIDENT  
GOVERNMENT RELATIONS AND PUBLIC POLICY  
475 L'ENFANT PLAZA SW RM 10804  
WASHINGTON DC 20260-3500

SUBJECT: Posting of the Proposal to Close  
the PRAIRIE HILL Post Office  
Docket No. 1378322

This is to advise you that on 04/18/2011, I will post for public comment a proposal to close the PRAIRIE HILL Post Office in Limestone, Congressional District No. 17th.

If you have any questions, please call RONALD LEE District Review Coordinator at (210) 368-1747.

MANNY ARGUELLO  
District Manager  
RIO GRANDE PFC District

cc: Manager, Customer Service Operations  
Area Manager, Public Affairs and Communications

Enclosures. PS Form 4920  
Proposal



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OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Letter of Instructions Regarding Posting of  
PRAIRIE HILL Proposal  
Docket No. 1378322 - 76678

Please post the enclosed proposal to close the PRAIRIE HILL Post Office in the lobby. The proposal must be posted in a prominent place from 04/18/2011 through close of business on 06/19/2011. The posting must last at least 60 days and the first day does not count.

Round-date stamp the cover of the proposal on the date of posting and on the date of removal. Also, post the "Invitation for Comments" next to the proposal and round-date stamp it in the same manner.

Additional copies of the proposal and comment forms are enclosed. Provide them to customers upon request.

Also enclosed is the official record on which this proposal is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in AS-353 Guide to Privacy and the Freedom of Information Act. If you do not have photocopy equipment, take the customer's name, address, and telephone number and contact the district for a copy of the record.

At the expiration of the posting period, further instructions will be provided. If there are any questions, please contact me at (210) 368-1747.

RONALD LEE  
Post Office Review Coordinator  
RIO GRANDE PFC District

Enclosures: PS Form 4920  
Proposal  
Invitation for Comments  
Comment Forms  
Official Record



Date of Posting: 04/18/2011

Date of Removal: 06/19/2011

## UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE  
THE PRAIRIE HILL, TX POST OFFICE  
AND CONTINUE TO PROVIDE  
SERVICE BY RURAL ROUTE SERVICE

To the customers of the PRAIRIE HILL Post Office:

The Postal Service is considering the close of the PRAIRIE HILL Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 04/18/2011 through 06/19/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the PRAIRIE HILL PO. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

RONALD LEE  
1 POST OFFICE DR  
SAN ANTONIO, TX 78284-9993

For more information, you may call RONALD LEE at (210) 368-1747 or write to the above address.

Thank you for your assistance.

Sincerely,

LOU KLEGIN  
LOU KLEGIN  
1 POST OFFICE DR  
SAN ANTONIO, TX 78284-9993



Docket 1378322 - 76678

Item 33

PR 1

Date of Posting: 04/18/2011

Posting Round Date:

Date of Removal: 06/19/2011

Removal Round Date:

PROPOSAL TO CLOSE  
THE PRAIRIE HILL, TX POST OFFICE  
AND CONTINUE TO PROVIDE  
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1378322 - 76678

## I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Prairie Hill, TX Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Coolidge Post Office, located 11 miles away. Service may be provided to cluster box units (CBUs).

CBUs are secure free-standing units of individually locked mail compartments installed and maintained by the Postal Service at no cost to the customer. A parcel locker may also be installed.

The postmaster position became vacant when the postmaster was promoted on July 05, 2007. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: This office is currently vacant and earns less than 20 hours daily thus performing below standards to operate as an independent Post Office. Effective and regular service will continue via rural route service with retail services provided by the carrier alleviating the need to travel to a Post office for service.

The Prairie Hill Post Office, an EAS-11 level, provides service from 07:30 - 12:30 - 13:00 - 15:00 Monday - Friday, 07:30 - 09:30 Saturday and lobby hours of 24 hours on Monday - Friday and 24 hours on Saturday to 69 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 13 transaction(s) accounting for 13 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$17,346 ( 45 revenue units) in FY 2008; \$14,078 ( 37 revenue units) in FY 2009, and \$12,831 ( 33 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On March 17, 2011, representatives from the Postal Service were available at to answer questions and provide information to customers. 25 customer(s) attended the meeting.

On March 07, 2011, 69 questionnaires were distributed to delivery customers of the Prairie Hill Post Office. Questionnaires were also available over the counter for retail customers at the Prairie Hill Post Office. 34 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 0 favorable, 10 unfavorable, and 16 expressed no opinion.

If this proposal is implemented, delivery and retail services will be provided by the Coolidge Post Office, an EAS-13 level office. Window service hours at the Coolidge Post Office are from 08:00 to 16:00, Monday through Friday, and 08:00 to 09:00 on Saturday. There are 84 post office boxes available.

The following concerns were expressed from questionnaires, the community meeting, from customer letters, on the petition, and from the congressional inquiry:

- |                    |   |
|--------------------|---|
| 1. <b>Concern:</b> | Customer expressed a concern about nonpostal services and the security of the PO box  |
| <b>Response:</b>   | The customer expressed a concern about nonpostal services. Nonpostal services provided at the suspended Post Office will be available at the administrative Post Office. Government forms normally provided by the post office will also be available at the administrative Post Office or by contacting your local government agency.  |
| 2. <b>Concern:</b> | Customers expressed concern for loss of community identity  |
| <b>Response:</b>   | The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.   |
| 3. <b>Concern:</b> | Customers expressed concern for those customers with disabilities who are not able to go to adminoffice Post Office to pick up their mail   |
| <b>Response:</b>   | The customer expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an |

extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

4. **Concern:**

Customers expressed concern over a postal representative not being customer oriented

**Response:**

The customer expressed concern over a postal representative not being customer oriented. The Postal Service is very interested in the service needs of the community and customer feedback is crucial to improving service. Concerns raised by the community will be investigated by the Postal Service and appropriate actions will be taken.

5. **Concern:**

Customers were concerned about having to travel to another post office for service

**Response:**

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

6. **Concern:**

Customers were concerned about mail security

**Response:**

The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

7. **Concern:**

Customers were concerned about permit mailing

**Response:**

The customer expressed a concern about permit mailing that was input at the suspended Post Office. Responsibility for the permit account will be/has been transferred to the administrative Post Office. Mailings must be submitted to that office for verification. Customers interested in obtaining a permit should contact the administrative postmaster.

8. **Concern:**

Customers were concerned about senior citizens

**Response:**

The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

9. **Concern:**

You were concerned about having to travel to another post office for service

**Response:**

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

10. **Concern:**

Customer expressed a concern about package delivery and pickup

**Response:**

The customer expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.

11. **Concern:**

Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community

**Response:**

The customer expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

12. **Concern:**

Customers inquired about building a new facility or a mobile unit

**Response:**

The customer inquired about building a new facility or a mobile unit. New construction or the placement of a mobile unit or trailer is not feasible when regular and effective service can be provided by more cost-effective alternatives, such as rural delivery.

13. **Concern:**

Customers inquired about the location of the CPO

**Response:**

The customer expressed a concern about the location of the CPO. The CPO will be located in the community. Convenience of location and accessibility will be considered in evaluating the bids and award of the contract.

14. **Concern:**

Cut out advertising as everybody know that we have a Postal Service

**Response:**

You expressed a concern that we should cut off advertising as everybody knows that there is a Postal Service but not everyone realizes the products that we have to offer. This is decided at Headquarters not at the local level.

15. **Concern:**

Former Postmaster ran customers off which caused stamps sells to decrease

**Response:**

The customer expressed a concern that the former Postmaster ran customers off which caused stamp sells to decrease. The former Postmaster has been gone for over a year and in such a small office, the town would have been aware that the Postmaster was gone.

16. **Concern:**

How many Postal workers in the US? Why not give back 2 Holidays a year?

**Response:**

The customer expressed a concern about the number of Postal Employees in the US and why don't they give back 2 Holidays a year. This is not a decision that we can make locally and is made at Headquarters.

17. **Concern:**

Shorten hours instead of closing

**Response:**

You expressed a concern that we should shorten the office hours instead of closing the Prairie Hill Post Office. The Prairie Hill office is currently earning less than 2 hours a day the salary would be more than the revenue.

18. **Concern:**

Why do we have so many different stamps if we are losing money and having to close smaller offices?

**Response:**

You expressed a concern as to why the Postal Service has so many different stamps if they are losing money and having to close the smaller offices. We have many stamps collectors in the United States which generates revenue for the Postal Service. Many of these collectors buy the stamps and save them thus creating revenue for the Postal Service.

19. **Concern:**

Why not have the rural carrier clerk for 1/2 a day and then carry the route for half a day.

**Response:**

The customer expressed that the rural carrier should clerk for 1/2 a day and then carry the route for the other half. This would be in violation of the National Agreements for the clerk and rural crafts. Also the carrier would not be able to get the route completed in a timely matter.

20. **Concern:**

Why won't the government help the USPS? What about letters to our Senators?

**Response:**

You expressed a concern as to why the government won't help us. This is your choice to write to your Congressman and Senators to express your concerns for the Postal Service.

**Some advantages of the proposal are:**

1. The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

**Some disadvantages of the proposal are:**

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

## **II. EFFECT ON COMMUNITY**

Prairie Hill is an unincorporated community located in LIMESTONE County. The community is administered politically by Limestone Co. Police protection is provided by the Limestone Co. Fire protection is provided by the Prairie Hill Vol Fire. The community is comprised of Retirees and farmers, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: none Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Prairie Hill Post Office will be available at the Coolidge Post Office. Government forms normally provided by the Post Office will also be available at the Coolidge Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

None

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

### III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster was promoted on July 05, 2007. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

### IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 49,097 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA)	\$ 33,168
Fringe Benefits @ 33.5%	\$ 11,111
Annual Lease Costs	<u>+ \$ 8,712</u>
Total Annual Costs	\$ 52,991
Less Annual Cost of Replacement Service	<u>- \$ 3,894</u>
Total Annual Savings	<u>\$ 49,097</u>

A one-time expense of \$ 2000 will be incurred for the movement of this facility.

### V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

### VI. SUMMARY

The Postal Service is proposing to close the Prairie Hill, TX Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Coolidge Post Office, located 11 miles away. Service may be provided to cluster box units (CBUs).

The postmaster was promoted on July 05, 2007. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by rural route service.

The Prairie Hill Post Office provided delivery and retail service to 69 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged 13. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$49,097 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

### VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Coolidge Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.

  
\_\_\_\_\_  
LOU KLEGIN  
Manager, Post Office Operations

\_\_\_\_\_  
04/18/2011  
Date







05/03/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Instructions for Posting the "Notice of Taking Proposal and Comments Under Internal Consideration"

At the close of business on 06/19/2011 take down the "Proposal" and the "Invitation for Comments" from the lobby. Round-date stamp them upon removal and verify that the mandatory 60-day posting period was observed. The proposal and invitation for comments must be posted for at least 60 days, and the first day does not count.

On the same day, prominently post in the lobby the enclosed "Notice of Taking Proposal and Comments Under Internal Consideration." The notice should remain posted until you receive further notice from this office.

Please return the posted "Proposal," "Invitation for Comments," the official record, and any related discontinuance materials to this office.

Thank you for your assistance.

Sincerely,

A handwritten signature in black ink that reads "Ronald S. Lee". The signature is stylized with a large, sweeping "L" at the end.

RONALD LEE  
Post Office Review Coordinator  
1 POST OFFICE DR  
SAN ANTONIO, TX 78284-9993



Date of Posting: 04/18/2011

Posting Round Date.



Date of Removal: 06/19/2011

Removal Round Date:



PROPOSAL TO CLOSE  
THE PRAIRIE HILL, TX POST OFFICE  
AND CONTINUE TO PROVIDE  
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1378322 - 76678



## I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Prairie hill, TX Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Coolidge Post Office, located 11 miles away. Service may be provided to cluster box units (CBUs).

CBUs are secure free-standing units of individually locked mail compartments installed and maintained by the Postal Service at no cost to the customer. A parcel locker may also be installed.

The postmaster position became vacant when the postmaster was promoted on July 05, 2007. An employee from a neighboring office may be installed as the temporary officer-in-charge (OIC). Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: This office is currently vacant and earns less than 2.0 hours daily thus performing below standards to operate as an independent Post Office. Effective and regular service will continue via rural route service with retail services provided by the carrier alleviating the need to travel to a Post office for service.

The Prairie hill Post Office, an EAS-11 level, provides service from 07:30 - 12:30 - 13:00 - 15:00 Monday - Friday, 07:30 - 09:30 Saturday and lobby hours of 24 hours on Monday - Friday and 24 hours on Saturday to 69 post office box customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 13 transaction(s) accounting for 13 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$17,346 ( 45 revenue units) in FY 2008; \$14,078 ( 37 revenue units) in FY 2009; and \$12,831 ( 33 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On March 17, 2011, representatives from the Postal Service were available at to answer questions and provide information to customers. 25 customer(s) attended the meeting.

On March 07, 2011, 69 questionnaires were distributed to delivery customers of the Prairie hill Post Office. Questionnaires were also available over the counter for retail customers at the Prairie hill Post Office. 34 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 0 favorable, 10 unfavorable, and 16 expressed no opinion.

If this proposal is implemented, delivery and retail services will be provided by the Coolidge Post Office, an EAS-13 level office. Window service hours at the Coolidge Post Office are from 08:00 to 16:00, Monday through Friday, and 08:00 to 09:00 on Saturday. There are 84 post office boxes available.

The following concerns were expressed on the returned questionnaires, at the community meeting, from customer letters, on the petition, and from the congressional inquiry:

- |                    |   |
|--------------------|---|
| 1. <b>Concern:</b> | Customer expressed a concern about nonpostal services and the security of the PO box  |
| <b>Response:</b>   | The customer expressed a concern about nonpostal services. Nonpostal services provided at the suspended Post Office will be available at the administrative Post Office. Government forms normally provided by the post office will also be available at the administrative Post Office or by contacting your local government agency.  |
| 2. <b>Concern:</b> | Customers expressed concern for loss of community identity  |
| <b>Response:</b>   | The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.   |
| 3. <b>Concern:</b> | Customers expressed concern for those customers with disabilities who are not able to go to adminoffice Post Office to pick up their mail   |
| <b>Response:</b>   | The customer expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an |

extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

4. **Concern:**

Customers expressed concern over a postal representative not being customer oriented

**Response:**

The customer expressed concern over a postal representative not being customer oriented. The Postal Service is very interested in the service needs of the community and customer feedback is crucial to improving service. Concerns raised by the community will be investigated by the Postal Service and appropriate actions will be taken.

5. **Concern:**

Customers were concerned about having to travel to another post office for service

**Response:**

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

6. **Concern:**

Customers were concerned about mail security

**Response:**

The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

7. **Concern:**

Customers were concerned about permit mailing

**Response:**

The customer expressed a concern about permit mailing that was input at the suspended Post Office. Responsibility for the permit account will be/has been transferred to the administrative Post Office. Mailings must be submitted to that office for verification. Customers interested in obtaining a permit should contact the administrative postmaster.

8. **Concern:**

Customers were concerned about senior citizens

**Response:**

The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to customers. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

9. **Concern:**

You were concerned about having to travel to another post office for service

**Response:**

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

10. **Concern:**

Customer expressed a concern about package delivery and pickup

**Response:**

The customer expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box. If the package does not fit in the mail box, the carrier will deliver the package up to 1/2 mile off of the line of travel, at a designated place, such as on your porch or under a carport.

11. **Concern:**

Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community

**Response:**

The customer expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

**12. Concern:**

Customers inquired about building a new facility or a mobile unit

**Response:**

The customer inquired about building a new facility or a mobile unit. New construction or the placement of a mobile unit or trailer is not feasible when regular and effective service can be provided by more cost-effective alternatives, such as rural delivery.

**13. Concern:**

Customers inquired about the location of the CPO

**Response:**

The customer expressed a concern about the location of the CPO. The CPO will be located in the community. Convenience of location and accessibility will be considered in evaluating the bids and award of the contract.

**14. Concern:**

Cut out advertising as everybody know that we have a Postal Service

**Response:**

You expressed a concern that we should cut off advertising as everybody knows that there is a Postal Service but not everyone realizes the products that we have to offer. This is decided at Headquarters not at the local level

**15. Concern:**

Former Postmaster ran customers off which caused stamps sells to decrease

**Response:**

The customer expressed a concern that the former Postmaster ran customers off which caused stamp sells to decrease. The former Postmaster has been gone for over a year and in such a small office, the town would have been aware that the Postmaster was gone.

**16. Concern:**

How many Postal workers in the US? Why not give back 2 Holidays a year?

**Response:**

The customer expressed a concern about the number of Postal Employees in the US and why don't they give back 2 Holidays a year. This is not a decision that we can make locally and is made at Headquarters.

**17. Concern:**

Shorten hours instead of closing

**Response:**

You expressed a concern that we should shorten the office hours instead of closing the Prairie Hill Post Office. The Prairie Hill office is currently earning less than 2 hours a day the salary would be more than the revenue.

**18. Concern:**

Why do we have so many different stamps if we are losing money and having to close smaller offices?

**Response:**

You expressed a concern as to why the Postal Service has so many different stamps if they are losing money and having to close the smaller offices. We have many stamps collectors in the United States which generates revenue for the Postal Service. Many of these collectors buy the stamps and save them thus creating revenue for the Postal service.

**19. Concern:**

Why not have the rural carrier clerk for 1/2 a day and then carry the route for half a day.

**Response:**

The customer expressed that the rural carrier should clerk for 1/2 a day and then carry the route for the other half. This would be in violation of the National Agreements for the clerk and rural crafts. Also the carrier would not be able to get the route completed in a timely matter.

20. Concern:

Why won't the government help the USPS? What about letters to our Senators?

Response:

You expressed a concern as to why the government won't help us. This is your choice to write to your Congressman and Senators to express your concerns for the Postal Service.

**Some advantages of the proposal are:**

1. The carrier provides retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

**Some disadvantages of the proposal are:**

1. The loss of a retail outlet and a postmaster position in the community. Retail services are provided by the carrier.
2. Meeting the carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

## **II. EFFECT ON COMMUNITY**

Prairie hill is an unincorporated community located in Limestone County. The community is administered politically by Limestone Co. Police protection is provided by the Limestone Co. Fire protection is provided by the Prairie Hill Vol Fire. The community is comprised of retired people, farmers/ranchers, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: none. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Prairie hill Post Office will be available at the Coolidge Post Office. Government forms normally provided by the Post Office will also be available at the Coolidge Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed on the returned questionnaires, at the community meeting, on the petition, and on the congressional inquiry:

None

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.



### III. EFFECT ON EMPLOYEES

The postmaster was promoted on July 05, 2007. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected.

### IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 49,097 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA)	\$ 33,168
Fringe Benefits @ 33.5%	\$ 11,111
Rental Costs, Excluding Utilities	<u>+ \$ 8,712</u>
Total Annual Costs	\$ 52,991
Less Annual Cost of Replacement Service	<u>- \$ 3,894</u>
Total Annual Savings	<u>\$ 49,097</u>

A one-time expense of \$ 2000 will be incurred for installation of CBUs and 0 parcel locker(s).

### V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

### VI. SUMMARY

The Postal Service is proposing to close the Prairie hill, TX Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Coolidge Post Office, located 11 miles away. Service may be provided to cluster box units (CBUs).

The postmaster was promoted on July 05, 2007. If the office has a noncareer PMR, they may be separated from the Postal Service. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by rural route service.

The Prairie hill Post Office provided delivery service to no customers and 69 PO Box customers. The daily retail window transactions averaged 13. There are no permit mailers or postage meter customers.


There will no longer be a retail outlet in the community. However, delivery and retail services will be available from the carrier, alleviating the need to travel to a post office for service. The Postal Service will save an estimated \$49,097 annually. A disadvantage to some may be in meeting the carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

### VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Prairie hill Post Office and Coolidge Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.

  
LOU KLEGIN  
Manager, Post Office Operations

04/18/2011  
Date

Date of Posting: 04/18/2011

Posting Round Date:



Date of Removal: 06/19/2011

Removal Round Date:



PROPOSAL TO CLOSE  
THE PRAIRIE HILL, TX POST OFFICE  
AND CONTINUE TO PROVIDE  
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1378322 - 76678

## I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Prairie hill, TX Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Coolidge Post Office, located 11 miles away. Service may be provided to cluster box units (CBUs).

CBUs are secure free-standing units of individually locked mail compartments installed and maintained by the Postal Service at no cost to the customer. A parcel locker may also be installed.

The postmaster position became vacant when the postmaster was promoted on July 05, 2007. An employee from a neighboring office may be installed as the temporary officer-in-charge (OIC). Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: This office is currently vacant and earns less than 2.0 hours daily thus performing below standards to operate as an independent Post Office. Effective and regular service will continue via rural route service with retail services provided by the carrier alleviating the need to travel to a Post office for service.

The Prairie hill Post Office, an EAS-11 level, provides service from 07:30 - 12:30 - 13:00 - 15:00 Monday - Friday, 07:30 - 09:30 Saturday and lobby hours of 24 hours on Monday - Friday and 24 hours on Saturday to 69 post office box customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 13 transaction(s) accounting for 13 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$17,346 ( 45 revenue units) in FY 2008; \$14,078 ( 37 revenue units) in FY 2009; and \$12,831 ( 33 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On March 17, 2011, representatives from the Postal Service were available at to answer questions and provide information to customers. 25 customer(s) attended the meeting.

On March 07, 2011, 69 questionnaires were distributed to delivery customers of the Prairie hill Post Office. Questionnaires were also available over the counter for retail customers at the Prairie hill Post Office. 34 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 0 favorable, 10 unfavorable, and 16 expressed no opinion.

If this proposal is implemented, delivery and retail services will be provided by the Coolidge Post Office, an EAS-13 level office. Window service hours at the Coolidge Post Office are from 08:00 to 16:00, Monday through Friday, and 08:00 to 09:00 on Saturday. There are 84 post office boxes available.

The following concerns were expressed on the returned questionnaires, at the community meeting, from customer letters, on the petition, and from the congressional inquiry:

- |                    |   |
|--------------------|---|
| 1. <b>Concern:</b> | Customer expressed a concern about nonpostal services and the security of the PO box  |
| <b>Response:</b>   | The customer expressed a concern about nonpostal services. Nonpostal services provided at the suspended Post Office will be available at the administrative Post Office. Government forms normally provided by the post office will also be available at the administrative Post Office or by contacting your local government agency.  |
| 2. <b>Concern:</b> | Customers expressed concern for loss of community identity  |
| <b>Response:</b>   | The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.   |
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extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

4. **Concern:**

Customers expressed concern over a postal representative not being customer oriented

**Response:**

The customer expressed concern over a postal representative not being customer oriented. The Postal Service is very interested in the service needs of the community and customer feedback is crucial to improving service. Concerns raised by the community will be investigated by the Postal Service and appropriate actions will be taken.

5. **Concern:**

Customers were concerned about having to travel to another post office for service

**Response:**

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

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Customers were concerned about mail security

**Response:**

The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose

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Customers were concerned about permit mailing

**Response:**

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Customers were concerned about senior citizens

**Response:**

The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

9. **Concern:**

You were concerned about having to travel to another post office for service

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The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

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Customer expressed a concern about package delivery and pickup

**Response:**

The customer expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.

11. **Concern:**

Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community

**Response:**

The customer expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

12. **Concern:**

Customers inquired about building a new facility or a mobile unit

**Response:**

The customer inquired about building a new facility or a mobile unit. New construction or the placement of a mobile unit or trailer is not feasible when regular and effective service can be provided by more cost-effective alternatives, such as rural delivery.

13. **Concern:**

Customers inquired about the location of the CPO

**Response:**

The customer expressed a concern about the location of the CPO. The CPO will be located in the community. Convenience of location and accessibility will be considered in evaluating the bids and award of the contract.

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The customer expressed a concern that the former Postmaster ran customers off which caused stamp sells to decrease. The former Postmaster has been gone for over a year and in such a small office, the town would have been aware that the Postmaster was gone.

16. **Concern:**

How many Postal workers in the US? Why not give back 2 Holidays a year?

**Response:**

The customer expressed a concern about the number of Postal Employees in the US and why don't they give back 2 Holidays a year. This is not a decision that we can make locally and is made at Headquarters.

17. **Concern:**

Shorten hours instead of closing

**Response:**

You expressed a concern that we should shorten the office hours instead of closing the Prairie Hill Post Office. The Prairie Hill office is currently earning less than 2 hours a day the salary would be more than the revenue.

18. **Concern:**

Why do we have so many different stamps if we are losing money and having to close smaller offices?

**Response:**

You expressed a concern as to why the Postal Service has so many different stamps if they are losing money and having to close the smaller offices. We have many stamps collectors in the United States which generates revenue for the Postal Service. Many of these collectors buy the stamps and save them thus creating revenue for the Postal service.

19. **Concern:**

Why not have the rural carrier clerk for 1/2 a day and then carry the route for half a day.

**Response:**

The customer expressed that the rural carrier should clerk for 1/2 a day and then carry the route for the other half. This would be in violation of the National Agreements for the clerk and rural crafts. Also the carrier would not be able to get the route completed in a timely matter.

20. **Concern:**

Why won't the government help the USPS? What about letters to our Senators?

**Response:**

You expressed a concern as to why the government won't help us. This is your choice to write to your Congressman and Senators to express your concerns for the Postal Service.

**Some advantages of the proposal are:**

1. The carrier provides retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

**Some disadvantages of the proposal are:**

1. The loss of a retail outlet and a postmaster position in the community. Retail services are provided by the carrier.
2. Meeting the carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

## **II. EFFECT ON COMMUNITY**

Prairie hill is an unincorporated community located in Limestone County. The community is administered politically by Limestone Co. Police protection is provided by the Limestone Co. Fire protection is provided by the Prairie Hill Vol Fire. The community is comprised of retired people, farmers/ranchers, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: none . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Prairie hill Post Office will be available at the Coolidge Post Office. Government forms normally provided by the Post Office will also be available at the Coolidge Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed on the returned questionnaires, at the community meeting, on the petition, and on the congressional inquiry:

None

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

### III. EFFECT ON EMPLOYEES

The postmaster was promoted on July 05, 2007. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. .

### IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 49,097 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA)	\$ 33,168
Fringe Benefits @ 33.5%	\$ 11,111
Rental Costs, Excluding Utilities	<u>+ \$ 8,712</u>
Total Annual Costs	\$ 52,991
Less Annual Cost of Replacement Service	<u>- \$ 3,894</u>
Total Annual Savings	<u>\$ 49,097</u>

A one-time expense of \$ 2000 will be incurred for installation of CBUs and 0 parcel locker(s).

### V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

### VI. SUMMARY

The Postal Service is proposing to close the Prairie hill, TX Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Coolidge Post Office, located 11 miles away. Service may be provided to cluster box units (CBUs).

The postmaster was promoted on July 05, 2007. If the office has a noncareer PMR, they may be separated from the Postal Service. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by rural route service.

The Prairie hill Post Office provided delivery service to no customers and 69 PO Box customers. The daily retail window transactions averaged 13. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services will be available from the carrier, alleviating the need to travel to a post office for service. The Postal Service will save an estimated \$49,097 annually. A disadvantage to some may be in meeting the carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

### VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Prairie hill Post Office and Coolidge Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.

  
\_\_\_\_\_  
LOU KLEGIN  
Manager, Post Office Operations

04/18/2011  
\_\_\_\_\_  
Date



Date of Posting: 04/18/2011

Date of Removal: 06/19/2011



UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE  
THE PRAIRIE HILL, TX POST OFFICE  
AND CONTINUE TO PROVIDE  
SERVICE BY RURAL ROUTE SERVICE



To the customers of the PRAIRIE HILL Post Office:

The Postal Service is considering the close of the PRAIRIE HILL Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 04/18/2011 through 06/19/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the PRAIRIE HILL PO. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

RONALD LEE  
1 POST OFFICE DR  
SAN ANTONIO, TX 78284-9993

For more information, you may call RONALD LEE at (210) 368-1747 or write to the above address.

Thank you for your assistance.

Sincerely,

LOU KLEGIN  
LOU KLEGIN  
1 POST OFFICE DR  
SAN ANTONIO, TX 78284-9993

**NOTICE OF TAKING PROPOSAL AND COMMENTS  
UNDER INTERNAL CONSIDERATION**

Date 06/21/2011

Postal Customers of the Prairie hill Post Office: The Postal Service appreciates receiving the views of those of you who submitted comments on the proposal to close the Prairie hill Post Office, which was posted 04/18/2011 through 06/19/2011. These comments will be considered carefully as the matter is reviewed further in my office and at higher levels within the Postal Service.

When a final decision is made by the Postal Service, that decision will be posted in place of this notice. If the decision is to approve the proposal, any customer of the Prairie hill Post Office who disagrees will have the right to appeal that decision to the Postal Regulatory Commission in Washington, DC

Sincerely,

A handwritten signature in dark ink, appearing to be 'LK', is written over a horizontal line.

LOU KLEGIN  
1 POST OFFICE DR  
SAN ANTONIO, TX 78284-9993



06/21/2011

MEMO TO THE RECORD

SUBJECT: PRAIRIE HILL

Docket Number 1378322 - 76678

The proposal to consolidate the PRAIRIE HILL was posted with an "Invitation for Comments," at the PRAIRIE HILL from 04/18/2011 through 06/19/2011 . No comments were received. There is no change to the original proposal. Accordingly, there is no need to modify the proposal to address comments.

RONALD LEE  
Post Office Review Coordinator  
RIO GRANDE PFC District



A. Office

Name: PRAIRIE HILL State: TX Zip Code: 76678  
Area: SOUTHWEST District: RIO GRANDE PFC  
Congressional District: 17th County: Limestone  
EAS Grade: 11 Finance Number: 487285  
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 39. There was not a premature appeal received.

Prepared by: Ronald Lee  
Title: RIO GRANDE PFC Post Office Review Coordinator  
Tele No: (210) 368-1747

Date: 06/21/2011  
Fax No: (210) 368-5579



08/29/2011

MEMO TO THE RECORD

SUBJECT: PRAIRIE HILL  
Docket Number 1378322 - 76678

The proposal to consolidate the PRAIRIE HILL was posted with an "Invitation for Comments," at the PRAIRIE HILL from 04/18/2011 through 06/19/2011 . No comments were received. There is no change to the original proposal. Accordingly, there is no need to modify the proposal to address comments.

ROY DAVIS  
Post Office Review Coordinator  
RIO GRANDE PFC District

Item 41  
PP 1

Date of Posting: 04/18/2011

Posting Round Date:

Date of Removal: 06/19/2011

Removal Round Date:

PROPOSAL TO CLOSE  
THE PRAIRIE HILL, TX POST OFFICE  
AND CONTINUE TO PROVIDE  
SERVICE BY RURAL ROUTE SERVICE  
(REVISED)

DOCKET NUMBER 1378322 - 76678

## I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Prairie Hill, TX Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Coolidge Post Office, located 11 miles away. Service may be provided to cluster box units (CBUs)

CBUs are secure free-standing units of individually locked mail compartments installed and maintained by the Postal Service at no cost to the customer. A parcel locker may also be installed.

The postmaster position became vacant when the postmaster was promoted on July 05, 2007. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: This office is currently vacant and earns less than 2.0 hours daily thus performing below standards to operate as an independent Post Office. Effective and regular service will continue via rural route service with retail services provided by the carrier alleviating the need to travel to a Post office for service.

The Prairie Hill Post Office, an EAS-11 level, provides service from 07:30 - 12:30 - 13:00 - 15:00 Monday - Friday, 07:30 - 09:30 Saturday and lobby hours of 24 hours on Monday - Friday and 24 hours on Saturday to 69 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 13 transaction(s) accounting for 13 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$17,346 ( 45 revenue units) in FY 2008; \$14,078 ( 37 revenue units) in FY 2009; and \$12,831 ( 33 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On March 17, 2011, representatives from the Postal Service were available at to answer questions and provide information to customers. 25 customer(s) attended the meeting.

On March 07, 2011, 69 questionnaires were distributed to delivery customers of the Prairie Hill Post Office. Questionnaires were also available over the counter for retail customers at the Prairie Hill Post Office. 34 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 0 favorable, 10 unfavorable, and 16 expressed no opinion.

If this proposal is implemented, delivery and retail services will be provided by the Coolidge Post Office, an EAS-13 level office. Window service hours at the Coolidge Post Office are from 08:00 to 16:00, Monday through Friday, and 08:00 to 09:00 on Saturday. There are 84 post office boxes available.

The following concerns were expressed on the returned questionnaires, at the community meeting, from customer letters, on the petition, and from the congressional inquiry:

- |                    |   |
|--------------------|---|
| 1. <b>Concern:</b> | Customer expressed a concern about nonpostal services and the security of the PO box  |
| <b>Response:</b>   | The customer expressed a concern about nonpostal services. Nonpostal services provided at the suspended Post Office will be available at the administrative Post Office. Government forms normally provided by the post office will also be available at the administrative Post Office or by contacting your local government agency.  |
| 2. <b>Concern:</b> | Customers expressed concern for loss of community identity  |
| <b>Response:</b>   | The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory  |
| 3. <b>Concern:</b> | Customers expressed concern for those customers with disabilities who are not able to go to adminoffice Post Office to pick up their mail   |
| <b>Response:</b>   | The customer expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an |

extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

4. **Concern:** Customers expressed concern over a postal representative not being customer oriented
- Response:** The customer expressed concern over a postal representative not being customer oriented. The Postal Service is very interested in the service needs of the community and customer feedback is crucial to improving service. Concerns raised by the community will be investigated by the Postal Service and appropriate actions will be taken.
5. **Concern:** Customers were concerned about having to travel to another post office for service
- Response:** The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
6. **Concern:** Customers were concerned about mail security
- Response:** The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
7. **Concern:** Customers were concerned about permit mailing
- Response:** The customer expressed a concern about permit mailing that was input at the suspended Post Office. Responsibility for the permit account will be/has been transferred to the administrative Post Office. Mailings must be submitted to that office for verification. Customers interested in obtaining a permit should contact the administrative postmaster.
8. **Concern:** Customers were concerned about senior citizens
- Response:** The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
9. **Concern:** You were concerned about having to travel to another post office for service
- Response:** The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
10. **Concern:** Customer expressed a concern about package delivery and pickup
- Response:** The customer expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to 1/4 mile off of the line of travel, at a designated place, such as on your porch or under a carport.
11. **Concern:** Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community



**Response:**

The customer expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

12. **Concern:**

Customers inquired about building a new facility or a mobile unit

**Response:**

The customer inquired about building a new facility or a mobile unit. New construction or the placement of a mobile unit or trailer is not feasible when regular and effective service can be provided by more cost-effective alternatives, such as rural delivery.

13. **Concern:**

Customers inquired about the location of the CPO

**Response:**

The customer expressed a concern about the location of the CPO. The CPO will be located in the community. Convenience of location and accessibility will be considered in evaluating the bids and award of the contract.

14. **Concern:**

Cut out advertising as everybody know that we have a Postal Service

**Response:**

You expressed a concern that we should cut off advertising as everybody knows that there is a Postal Service but not everyone realizes the products that we have to offer. This is decided at Headquarters not at the local level.

15. **Concern:**

Former Postmaster ran customers off which caused stamps sells to decrease

**Response:**

The customer expressed a concern that the former Postmaster ran customers off which caused stamp sells to decrease. The former Postmaster has been gone for over a year and in such a small office, the town would have been aware that the Postmaster was gone.

16. **Concern:**

How many Postal workers in the US? Why not give back 2 Holidays a year?

**Response:**

The customer expressed a concern about the number of Postal Employees in the US and why don't they give back 2 Holidays a year. This is not a decision that we can make locally and is made at Headquarters.

17. **Concern:**

Shorten hours instead of closing

**Response:**

You expressed a concern that we should shorten the office hours instead of closing the Prairie Hill Post Office. The Prairie Hill office is currently earning less than 2 hours a day the salary would be more than the revenue.

18. **Concern:**

Why do we have so many different stamps if we are losing money and having to close smaller offices?

**Response:**

You expressed a concern as to why the Postal Service has so many different stamps if they are losing money and having to close the smaller offices. We have many stamps collectors in the United States which generates revenue for the Postal Service. Many of these collectors buy the stamps and save them thus creating revenue for the Postal Service.

19. **Concern:**

Why not have the rural carrier clerk for 1/2 a day and then carry the route for half a day.

**Response:**

The customer expressed that the rural carrier should clerk for 1/2 a day and then carry the route for the other half. This would be in violation of the National Agreements for the clerk and rural crafts. Also the carrier would not be able to get the route completed in a timely matter.

20    **Concern:**

Why won't the government help the USPS? What about letters to our Senators?

**Response:**

You expressed a concern as to why the government won't help us. This is your choice to write to your Congressman and Senators to express your concerns for the Postal Service.

**Some advantages of the proposal are:**

1. The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

**Some disadvantages of the proposal are:**

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

**II. EFFECT ON COMMUNITY**

Prairie Hill is an unincorporated community located in Limestone County. The community is administered politically by Limestone Co. Police protection is provided by the Limestone Co. Fire protection is provided by the Prairie Hill Vol Fire. The community is comprised of Retirees and farmers, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: none. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Prairie Hill Post Office will be available at the Coolidge Post Office. Government forms normally provided by the Post Office will also be available at the Coolidge Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed on the returned questionnaires, at the community meeting, on the petition, and on the congressional inquiry:

None

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

### III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster was promoted on July 05, 2007. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

### IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 49,097 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA)	\$ 33,168
Fringe Benefits @ 33.5%	\$ 11,111
Annual Lease Costs	<u>+ \$ 8,712</u>
Total Annual Costs	\$ 52,991
Less Annual Cost of Replacement Service	<u>- \$ 3,894</u>
Total Annual Savings	<u>\$ 49,097</u>

A one-time expense of \$ 2000 will be incurred for installation of CBUs and 0 parcel locker(s).

### V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

### VI. SUMMARY

The Postal Service is proposing to close the Prairie Hill, TX Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Coolidge Post Office, located 11 miles away. Service may be provided to cluster box units (CBUs).

The postmaster was promoted on July 05, 2007. If the office has a noncareer PMR(s), they may be separated from the Postal Service, however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by rural route service.

The Prairie Hill Post Office provided delivery and retail service to 69 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged 13. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$49,097 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

### VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Prairie Hill Post Office and Coolidge Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.



LOU KLEGIN  
Manager, Post Office Operations

04/18/2011  
Date

U.S. Postal Service POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL Fact Sheet				1. Date Prepared 04/11/2011																								
2. Post Office Name PRAIRIE HILL		3. State and ZIP + 4 Code TX, 78678-9898																										
4. District, Customer Service RIO GRANDE PFC	5. Area, Customer Service SOUTHWEST	6. County Limestone	7. Congressional District 17th																									
8. Reason for Proposal to Discontinue This office is currently vacant and earns less than 2.0 hours daily thus performing below standards to operate as an independent Post Office. Effective and regular service will continue via rural route service with retail services provided by the carrier alleviating the need to travel to a Post office for service.		9. PO Emergency Suspend/Reason and Date No Suspension		10. Proposed Permanent Alternate Service																								
11. Staffing		12. Hours of Service																										
a. <input type="checkbox"/> PM <input checked="" type="checkbox"/> PM Vacancy Reason & Date: was promoted Occupied 07/05/2007  b. <input type="checkbox"/> OIC <input type="checkbox"/> Career <input type="checkbox"/> Non-Career  c. Current PM POSITION Level (150) Downgraded from EAS-11 d. No of Clerks- 0 No of Career- 0 No of Non-Career- 0 e. No of Others- 0 No of Career- 0 No of Non-Career- 0		a. Time M-F 07:30 - 12:30 - 13:00 - 15:00 Sat 07:30 - 09:30 Total Window Hours Per Week  a. Lobby Time M-F 24 hours Sat 24 hours 42.00																										
13. Number of Customers Served		14. Daily Volume (Pieces)																										
a. General Delivery 0 b. P.O. Box 69 c. City Delivery 0 d. Rural Delivery 0 e. Highway Contract Route Box 0 f. Total 69 g. No. Receiving Duplicate Service 0 h. Average No. Daily Transactions 12.70		<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Types of Mail</th> <th>Received</th> <th>Dispatched</th> </tr> </thead> <tbody> <tr> <td>a. First-Class</td> <td>197</td> <td>19</td> </tr> <tr> <td>b. Newspaper</td> <td>73</td> <td>0</td> </tr> <tr> <td>c. Parcel</td> <td>5</td> <td>1</td> </tr> <tr> <td>d. Other</td> <td>0</td> <td>0</td> </tr> <tr> <td>e. Total</td> <td>275</td> <td>20</td> </tr> <tr> <td>f. No. of Postage Motors</td> <td></td> <td>0</td> </tr> <tr> <td>g. No. of Permits</td> <td></td> <td>0</td> </tr> </tbody> </table>			Types of Mail	Received	Dispatched	a. First-Class	197	19	b. Newspaper	73	0	c. Parcel	5	1	d. Other	0	0	e. Total	275	20	f. No. of Postage Motors		0	g. No. of Permits		0
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a. First-Class	197	19																										
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g. No. of Permits		0																										
Finances a. FY 2008 2009 2010		Receipts \$ 17,346 \$ 14,078 \$ 12,831	b. EAS Step 1 PM Basic Salary (no Cola) \$ 33168	c. PM Fringe Benefits (33.6% of b.) \$ 11,111																								
15a. Quarters																												
<input type="checkbox"/> Postal Owned <input checked="" type="checkbox"/> Leased (if Leased, Expiration Date) 11/30/2013 Annual Lease \$ 8712  30-day cancellation clause? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Evicted? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (if Yes, must vacate by)  Located in: <input type="checkbox"/> Business <input type="checkbox"/> Home <input type="checkbox"/> Other Suitable alternate quarters available? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No																												
16b. Explain																												
17. Schools, Churches and Organization in Service Area No 0		19. Administrative/Emanating Office (Proposed): Name COOLIDGE EAS Level 13 Miles Away 11.0 Window Service Hours: M-F 08:00 to 18:00 SAT 08:00 to 09:00 Lobby Hours: M-F 24 hours SAT 24 hours PO Boxes Available: 84																										
18. Businesses in Service Area No 0		20. Nearest Post Office (if different from above): Name COOLIDGE EAS Level 13 Miles Away 11.0 Window Service Hours: M-F 08:00 to 18:00 SAT 08:00 to 09:00 Lobby Hours: M-F 24 hours SAT 24 hours PO Boxes Available: 84																										
21. Prepared by																												
Printed Name and Title BEVERLY TUBS		Signature BEVERLY TUBS		Telephone No. AC ( ) (210) 368-1747																								
PO Discontinuance Coordinator Name RONALD LEE		Location SAN ANTONIO, TX																										



MEMO TO THE RECORD

SUBJECT: Certification of the Record  
PRAIRIE HILL  
Docket Number 1378322 - 76678

This certifies that all comments and documents enclosed in the attached record are originals, or true and correct copies of the originals.

 8/26/11

WILLIAM MITCHELL  
District Manager

## LOG OF POST OFFICE DISCONTINUANCE ACTIONS

Office Name, State, ZIP Code: PRAIRIE HILL, TX, 76678-9998  
 EAS Level: 11  
 District: RIO GRANDE PFC  
 County: Limestone  
 Congressional District: 17th  
 Proposal: ☒ Close ☐ Consolidate  
 Reason For Proposed: was promoted  
 Alternate Service Proposed: Rural Route Service  
 Customers Affected:  
   Post Office Box: 69  
   General Delivery: 0  
   Rural Route: 0  
   Highway Contract Route (HCR): 0  
   City Route: 0  
   Intermediate Rural: 0  
   Intermediate HCR: 0  
   Total number of customers: 69

Date	Action
	Office suspended. Reason suspended:
	Suspension notice sent to Headquarters
07/05/2007	Postmaster vacancy occurred. Reason: was promoted
	OIC Career: 0 Noncareer: 0 Other Employees: 0
02/03/2011	District manager authorization to study.
03/07/2011	Questionnaires sent to customers. Number sent: 69 Number Returned: 34 Analysis: Favorable 0 Unfavorable 10 No Opinion 16
	Petition received. Number of signatures: 0 Concerns expressed:
	Congressional inquiry received: No Concerns expressed:
06/21/2011	Proposal and checklist sent to district for review.
04/14/2011	Government Relations and Retail Operations notified by district 10 days before the 60-day posting (PS Form 4920 attached).
06/21/2011	Proposal and invitation for comments posted and round-dated.
06/21/2011	Proposal and invitation for comments removed and round-dated. Comment Analysis: Favorable 0 Unfavorable 0 No Opinion 0 0
None	Premature PRC appeal received. Concerns expressed:
04/11/2011	Updated PS Form 4920 completed (if necessary).
06/21/2011	Certification of the official record.
	District transmittal of official record to vice president, Delivery and Retail, and copy of transmittal letter to vice president, Area Operations.
	Headquarters logged in official record (option entry).
	Record returned to district for additional consideration.
	Record returned as not warranted.
	Final determination posted at affected office(s) and round-dated.
	Final determination removed and round-dated
	Postal Bulletin Post Office Change Announcement form sent to Headquarters.
	No appeals letter received from Headquarters.
	Appeal to PRC received.
	PRC opinion received on appeal. Affirmed: Ramanded: USPS Withdrawn:
	Address management systems notified to updated AMS report.
	Discontinuance announced in Postal Bulletin No.: Effective date:

Review Coordinator/person most familiar with the case:

RONALD LEE  
 Name/Title  
 RONALD LEE  
 District Post Office Review Coordinator

(210) 368-1747  
 Telephone Number  
 (210) 368-1747  
 Telephone Number



06/24/2011

VICE PRESIDENT, DELIVERY AND POST OFFICE OPERATIONS  
UNITED STATES POSTAL SERVICE  
475 L'ENFANT PLAZA ROOM 5621  
WASHINGTON DC 20260-5621

SUBJECT: Official Record

Enclosed for your review and approval is the official record to discontinue the Prairie Hill Post Office.

All appropriate actions have been taken, and we have considered the concerns/comments of affected customers. The record has been thoroughly reviewed, and all necessary documentation is included. All documents in the record are numbered and contain docket and item numbers on each page and a chronological index of all documents in the record is included. Effective and regular service will be provided to community residents by permanently implementing the alternative service proposed.

Refer questions about this Post Office discontinuance to Roy Davis, Post Office Review Coordinator, at (210) 368-1261 or Lou Klegin Manager Post Office Operations.

A handwritten signature in black ink, appearing to read "W. Mitchell".

WILLIAM MITCHELL  
DISTRICT MANAGER  
1 POST OFFICE DR  
SAN ANTONIO, TX 78284-9993

Enclosures:

One copy of record (<http://hqcsopps.usps.gov/public/dis/4G/P1378322.pdf>)  
Headquarters acknowledgment of receipt of official record (optional)  
Self-addressed envelope

cc: Vice President, SOUTHWEST Area (no enclosures)



### Headquarters Acknowledgment of Receipt of Official Record

The official record to consolidate the PRAIRIE HILL was received by 07/06/2011.  
Please contact the Headquarters coordinator at (916) 916-8315 or the address below for additional information regarding its status.

475 L'ENFANT PLAZA SW ROOM 6700  
WASHINGTON DC 20260-6700

Enclosure: (self-addressed envelope)

**\*Note:** The acknowledgment form is optional and to be used at the district's discretion. Please provide the following memorandum and a self-addressed return envelope if you wish to receive an acknowledgment of Headquarters receipt of the record.

Date of Posting: 07/13/2011

Date of Removal: 08/14/2011

FINAL DETERMINATION TO CLOSE  
THE PRAIRIE HILL, TX POST OFFICE  
AND CONTINUE TO PROVIDE  
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1378322 - 76678

## I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is issuing the final determination to close the Prairie Hill, TX Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Coolidge Post Office, located 11 miles away. Service will be provided to cluster box units (CBUs).

CBUs are secure free-standing units of individually locked mail compartments installed and maintained by the Postal Service at no cost to the customer. A parcel locker may also be installed.

The postmaster position became vacant when the postmaster was promoted on July 05, 2007. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office was studied for possible closing or consolidation due to the following reasons: This office is currently vacant and earns less than 2.0 hours daily thus performing below standards to operate as an independent Post Office. Effective and regular service will continue via rural route service with retail services provided by the carrier alleviating the need to travel to a Post office for service.

The Prairie Hill Post Office, an EAS-11 level, provides service from 07:30 - 12:30 - 13:00 - 15:00 Monday - Friday . 07:30 - 09:30 Saturday and lobby hours of 24 hours on Monday - Friday and 24 hours on Saturday to 69 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 13 transaction(s) accounting for 13 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$17,346 ( 45 revenue units) in FY 2008; \$14,078 ( 37 revenue units) in FY 2009; and \$12,831 ( 33 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On March 17, 2011, representatives from the Postal Service were available at to answer questions and provide information to customers. 25 customer(s) attended the meeting.

On March 07, 2011, 69 questionnaires were distributed to delivery customers of the Prairie Hill Post Office. Questionnaires were also available over the counter for retail customers at the Prairie Hill Post Office. 34 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 0 favorable, 10 unfavorable, and 16 expressed no opinion.

When this final determination is implemented, delivery and retail services will be provided by the Coolidge Post Office, an EAS-13 level office. Window service hours at the Coolidge Post Office are from 08:00 to 16:00, Monday through Friday, and 08:00 to 09:00 on Saturday. There are 84 post office boxes available.

The proposal to close the Prairie Hill Post Office was posted with an invitation for comment at the Prairie Hill Post Office and Coolidge Post Office from April 18, 2011 to June 19, 2011. The following additional concerns were received during the proposal posting period:

1. **Concern:** Customer expressed a concern about nonpostal services and the security of the PO box  
  
**Response:** The customer expressed a concern about nonpostal services. Nonpostal services provided at the suspended Post Office will be available at the administrative Post Office. Government forms normally provided by the post office will also be available at the administrative Post Office or by contacting your local government agency.
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Customers expressed concern over a postal representative not being customer oriented

**Response:**

The customer expressed concern over a postal representative not being customer oriented. The Postal Service is very interested in the service needs of the community and customer feedback is crucial to improving service. Concerns raised by the community will be investigated by the Postal Service and appropriate actions will be taken.

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Customers were concerned about having to travel to another post office for service

**Response:**

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

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**Response:**

The customer expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.

11. **Concern:**

Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community

**Response:**

The customer expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

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Customers inquired about building a new facility or a mobile unit

**Response:**

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Shorten hours instead of closing

**Response:**

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18. **Concern:**

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**Response:**

You expressed a concern as to why the Postal Service has so many different stamps if they are losing money and having to close the smaller offices. We have many stamps collectors in the United States which generates revenue for the Postal Service. Many of these collectors buy the stamps and save them thus creating revenue for the Postal service.

19. **Concern:**

Why not have the rural carrier clerk for 1/2 a day and then carry the route for half a day.

**Response:**

The customer expressed that the rural carrier should clerk for 1/2 a day and then carry the route for the other half. This would be in violation of the National Agreements for the clerk and rural crafts. Also the carrier would not be able to get the route completed in a timely matter.

**20. Concern:**

Why won't the government help the USPS? What about letters to our Senators?

**Response:**

You expressed a concern as to why the government won't help us. This is your choice to write to your Congressman and Senators to express your concerns for the Postal Service.

**Some advantages of the proposal are:**

1. The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

**Some disadvantages of the proposal are:**

1. The loss of a retail outlet. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

**II. EFFECT ON COMMUNITY**

Prairie Hill is an unincorporated community located in LIMESTONE County. The community is administered politically by Limestone Co. Police protection is provided by the Limestone Co. Fire protection is provided by the Prairie Hill Vol Fire. The community is comprised of Retirees and farmers and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: none . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Prairie Hill Post Office will be available at the Coolidge Post Office. Government forms normally provided by the Post Office will also be available at the Coolidge Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

None

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community.

**III. EFFECT ON EMPLOYEES**

The postmaster position became vacant when the postmaster was promoted on July 05, 2007. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

**IV. ECONOMIC SAVINGS**

The Postal Service estimates an annual savings of \$ 49,097 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA)	\$ 33,168
Fringe Benefits @ 33.5%	\$ 11,111
Annual Lease Costs	<u>+ \$ 8,712</u>

Total Annual Costs	\$ 52,991
Less Annual Cost of Replacement Service	<u>- \$ 3,894</u>
Total Annual Savings	<u>\$ 49,097</u>

A one-time expense of \$ 2000 will be incurred for the movement of this facility.

#### V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

## VI. SUMMARY

This is the final determination to close the Prairie Hill, TX Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Coolidge Post Office, located 11 miles away. Service will be provided to cluster box units (CBUs).

The postmaster was promoted on July 05, 2007. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. The workload has declined. Effective and regular service will continue to be provided by rural route service.

The Prairie Hill Post Office provided delivery and retail service to 69 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged 13. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$49,097 annually. A disadvantage to some will be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

## VII. NOTICES

- A. **Support Materials.** Copies of all materials upon which this final determination is based are available for public inspection at the Prairie Hill Post Office and Coolidge Post Office during normal office hours.
- B. **Appeal Rights.** This final determination to close the Prairie Hill Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Ave NW, Suite 200, Washington DC 20268-0001. Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at Prairie Hill Post Office and Coolidge Post Office during normal office hours.



\_\_\_\_\_  
Dean J Granholm  
Vice President of Delivery and Post Office Operations

07/08/2011

\_\_\_\_\_  
Date





07/13/2011

OFFICER-IN-CHARGE/POSTMASTER  
Prairie Hill Post Office

SUBJECT: Letter of Instructions Regarding Posting of the Prairie Hill Post Office Final  
Determination Docket No. 1378322 - 76678

Please post in the lobby the enclosed final determination to close the Prairie Hill Post Office. The final determination must be posted in a prominent place from 07/13/2011 through close of business on 08/14/2011. It must be posted for at least 30 days and the first day does not count. Additionally, please take down the posted "Notice of Taking Proposal and Comments under Internal Consideration" and return to this office.

Round-date stamp the cover of the final determination on the date of posting and on the date of removal. Please send the final determination to me by close of business on 08/15/2011.

Additional copies of the final determination are enclosed. Provide them to customers upon request.

Also enclosed is the official record upon which this final determination is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in Administrative Support Manual. If you do not have photocopy equipment, take the customer's name, address and telephone number and contact the district for needed copies.

If there are any questions, please contact me at (210) 368-1261.

Sincerely,

A handwritten signature in dark ink, appearing to read "Roy Davis", written in a cursive style.

ROY DAVIS  
POST OFFICE REVIEW COORDINATOR  
1 POST OFFICE DR  
SAN ANTONIO, TX 78284-9993

Enclosures:  
Final Determination Official Record

Date of Posting: 07/13/2011

Date of Removal: 08/14/2011

FINAL DETERMINATION TO CLOSE  
THE PRAIRIE HILL, TX POST OFFICE  
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SERVICE BY RURAL ROUTE SERVICE

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You expressed a concern as to why the government won't help us. This is your choice to write to your Congressman and Senators to express your concerns for the Postal Service.

**Some advantages of the proposal are:**

1. The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

**Some disadvantages of the proposal are:**

1. The loss of a retail outlet. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

**II. EFFECT ON COMMUNITY**

Prairie Hill is an unincorporated community located in LIMESTONE County. The community is administered politically by Limestone Co. Police protection is provided by the Limestone Co. Fire protection is provided by the Prairie Hill Vol Fire. The community is comprised of Retirees and farmers and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: none. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Prairie Hill Post Office will be available at the Coolidge Post Office. Government forms normally provided by the Post Office will also be available at the Coolidge Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

None

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community.

**III. EFFECT ON EMPLOYEES**

The postmaster position became vacant when the postmaster was promoted on July 05, 2007. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

**IV. ECONOMIC SAVINGS**

The Postal Service estimates an annual savings of \$ 49,097 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA)	\$ 33,168
Fringe Benefits @ 33.5%	\$ 11,111
Annual Lease Costs	<u>+ \$ 8,712</u>

Total Annual Costs	\$ 52,991
Less Annual Cost of Replacement Service	<u>- \$ 3,894</u>
Total Annual Savings	<u>\$ 49,097</u>

A one-time expense of \$ 2000 will be incurred for the movement of this facility.

#### V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.



## VI. SUMMARY

This is the final determination to close the Prairie Hill, TX Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Coolidge Post Office, located 11 miles away. Service will be provided to cluster box units (CBUs).

The postmaster was promoted on July 05, 2007. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. The workload has declined. Effective and regular service will continue to be provided by rural route service.

The Prairie Hill Post Office provided delivery and retail service to 69 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged 13. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$49,097 annually. A disadvantage to some will be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

## VII. NOTICES

- A. **Support Materials.** Copies of all materials upon which this final determination is based are available for public inspection at the Prairie Hill Post Office and Coolidge Post Office during normal office hours.
- B. **Appeal Rights.** This final determination to close the Prairie Hill Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Ave NW, Suite 200, Washington DC 20268-0001. Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at Prairie Hill Post Office and Coolidge Post Office during normal office hours.



\_\_\_\_\_  
Dean J. Granholm  
Vice President of Delivery and Post Office Operations

07/08/2011

\_\_\_\_\_  
Date

Date of Posting 07/13/2011

Date of Removal 08/14/2011

AUG 15 2011

FINAL DETERMINATION TO CLOSE  
THE PRAIRIE HILL, TX POST OFFICE  
AND CONTINUE TO PROVIDE  
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1378322 - 76678



Date of Posting: 07/13/2011

Date of Removal: 08/14/2011

FINAL DETERMINATION TO CLOSE  
THE PRAIRIE HILL, TX POST OFFICE  
AND CONTINUE TO PROVIDE  
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1378322 - 76678

## Postal Bulleting Post Office Change Announcement Form Final Determination 30-Day Posting Dates

### Post Office Final Determination Posting Dates\*

Date posted: 07/13/2011  
Date removed: 08/14/2011  
No. of days posted: 32

Actual discontinuance date:  
Official discontinuance date:  
(Headquarters entry):

**Note:** Unless otherwise stated, the official discontinuance date listed in the Postal Bulletin is the first Saturday that falls 60 days after the final determination is posted. For a community Post Office, classified station, or classified branch, the discontinuance date is 60 days after the Headquarters approval date.

#### BEFORE CHANGE POST OFFICE INFORMATION

Post Office  
Name and State: PRAIRIE HILL, TX  
ZIP Code: 76678-9998 Finance no: 487285  
County: LIMESTONE  
Type of discontinuance:  
Consolidate ( ) Close ( X )

**Type of discontinued facility**  
Post Office ( X )  
Classified Station ( ) Branch ( )  
Community Post Office (CPO) ( )

Coordinator name: ROY DAVIS  
Telephone: (210) 368-1261

#### AFTER CHANGE POST OFFICE INFORMATION

Administrative  
Post Office: COOLIDGE  
ZIP Code: 76635-9998 Finance no: 481995  
County: LIMESTONE  
Original name retained? Yes ( X ) No ( )  
New last line of customer address is:  
PRAIRIE HILL TX, 76678

**Type of replacement service**  
Post Office ( ) Route ( X )  
Classified Station ( ) Branch ( )  
Contract Unit ( ) Community Post Office (CPO) ( )

Date:  
(Location) District: RIO GRANDE PFC

**Mailing Instructions for Independent Post Office discontinuance.** When the final determination is removed, send the round-dated front cover showing the posting dates and three copies of this *Postal Bulletin Post Office Change Announcement* form to:

RICHARD RUDEZ  
RETAIL OPERATIONS  
UNITED STATES POSTAL SERVICE  
475 L'ENFANT PLAZA SW ROOM 6806  
WASHINGTON DC 20260-6806

The announcement cannot be made in the Postal Bulletin unless this form is submitted to the above address. Do not send directly to Address Management, Postal Service Headquarters.

**Mailing instructions for CPO/classified station/classified branch discontinuance.** Immediately submit three copies of this announcement form to the above address. For nonsuspended offices, enclose a copy of the letter sent to customers notifying them of the discontinuance.

For more information, call (202) 268-5083.  
Headquarters entry: ( ) TL ( ) HS

\*Final determination posting is not required for CPO, classified station, or classified branch discontinuance.  
Final determination for an independent Post Office must be posted for at least 30 days.



07/08/2011

DISTRICT MANAGER  
1 POST OFFICE DR  
SAN ANTONIO, TX 78284-9993

ATTENTION: Post Office Review Coordinator

SUBJECT: Final Determination- PRAIRIE HILL

The final determination to discontinue the subject Post Office is enclosed, along with a Postal Bulletin announcement form to be completed and returned to this office through the district.

Please provide public notice by prominently posting a copy of the final determination in the appropriate Post Office. Make a copy of the completed record available for public inspection during normal working hours at the Post Office during the mandatory 30-day posting period. Please note that the first day of the actual 30-day posting period begins at day "zero".

**POSTAL BULLETIN - POST OFFICE CHANGE ANNOUNCEMENT**

Complete the enclosed Postal Bulletin Post Office Change Announcement form in its entirety and send it to this office (in triplicate) on the day the final determination is removed. One form will be used to document the official record, one sent to the Accounting Systems Development office, and the third copy will be forwarded to the Headquarters Address Management. Please note that Headquarters Address Management will not announce any Post Office closing or consolidation except when requested in writing by this office. Announcement form mailing instructions are provided at the bottom of the form.

**APPEAL**

Providing there are no appeals to the Postal Rate Commission, the office will be officially discontinued the first Saturday that falls 60 days after posting the final determination. If the final determination is appealed, we will furnish you with appropriate instructions. Please contact this office if a different date is needed for the official discontinuance. It must be noted, however, that the law prohibits discontinuance sooner than 60 days after the date the final determination was posted.

**NATIONAL FIVE-DIGIT ZIP CODE AND POST OFFICE DIRECTORY UPDATE**

Please coordinate with your Address Management System (AMS) unit to make sure that the AMS database is updated according to existing Headquarters Address Management instructions. That request, however, shall not be made until this office has notified you in writing that no appeals are pending.

**OFFICIAL RECORD**

Chronologically file this memorandum in your copy of the official record. All final determination postings must be added to the record at the end of the 30-day public posting period. Do not send them to Headquarters. The official record should be archived at the district by the Post Office discontinuance coordinator after the appeal decision is rendered and/or the Post Office change announcement has appeared in the Postal Bulletin.

If you have any questions, please contact Rich Rudez at (202) 268-5062.

Thank you for your assistance.

A handwritten signature in dark ink, appearing to read "Dean J. Granholm".

Dean J. Granholm  
Vice President Delivery and Post Office Operations

Enclosure: (2)

cc:  
Vice President, Area Operations, SOUTHWEST Area

**Postal Regulatory Commission**  
Washington, D.C. 20268-0001

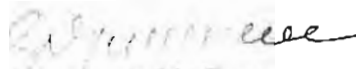
NOTICE OF FILING UNDER 39 U.S.C. § 404(d)



TO THE UNITED STATES POSTAL SERVICE:

Please take notice that on August 18, 2011, the Commission received a petition for review of the Postal Service's determination to close the Prairie Hill post office located in Prairie Hill, Texas. The petition for review was filed by Stell Waldrop, Jr. (Petitioner) and is postmarked August 12, 2011.

This notice is advisory only and is being furnished so that the Postal Service may begin assembling the administrative record in advance of any formal appeal proceedings held upon the alleged (closing/consolidation) for transmittal pursuant to 39 CFR § 3001.113(a) (requiring the filing of the record within 15 days of the filing with the Commission of a petition for review). The Postal Service's administrative record is due no later than September 2, 2011.

  
Marjuna M. Grove  
Secretary

Date: August 19, 2011

Attachment

2/10/11

Received

AUG 17 2011

Stell Waldrop, Jr.  
P.O. Box 6  
Prairie Hill, TX. 76677  
August 12, 2011

RECEIVED

Office of PAGR

POSTAL REGULATORY COMMISSION  
901 New York Ave. NW Suite 200  
Washington, DC 20268-0001

A2011-50

In RE: Appeal of The Postal  
Service Determination To  
Close The Prairie Hill  
Texas Post Office.  
Docket 1378322-76678 Posted  
July 13, 2011.

This is to appeal the subject  
determination which is arbitrary  
and capricious and not in compliance  
with the Occupational Safety and Health  
Act of 1970 which stipulates that  
the Postal Service shall provide a  
maximum degree of effective and  
regular postal services to rural  
areas, communities and small towns  
where post offices are not self-sustaining.

2/28/20

The Postal Service has ignored the expressed concerns from postal customers of the Prairie Hill Post Office about the adverse effects of closing this facility including the inadequacies of the proposed alternate service through rural route service, cluster box units (CBUs) and retail services at the Coolidge, Texas located 11 miles away.

The Postal Service failed to fully consider the effect of the closing on the the well being of the community as a whole. The Prairie Hill Post Office is the focal point for the community and provides many elderly residents with non postal services as well as needed assistance with postal matters. Contrary to the viewpoint of the Postal Service closing of the Prairie Hill Post Office does destroy community identity. Prairie Hill has only one business and one church. The Postal Service Post Office has been open in Prairie Hill, Texas for approximately 100 years.



Mail security is a major concern with rural carrier service which could result in theft of personal information such as Social Security numbers, credit accounts, bank account information resulting in possible identity theft. Also many postal customers receive regular medications by mail which could be compromised by theft and/or exposure to adverse weather conditions. In addition, many customers receive checks for goods and services and other considerations which are not secure in roadside mailboxes even those with ~~locks~~ locks.

~~Some previous rural route customers~~

Some previous rural route customers discontinued this service and rented Post Office Boxes at The Prairie Hill Post Office due to mail security issues.

J. Mack

Another concern that has not been adequately addressed is delivery and pickup of packages together with large volumes of mail which will not fit in roadside mail boxes. Delivery of such items

to unsecured areas such as porches <sup>as provided by the post service</sup> or carports ~~would~~ would not be a

viable option as many customers work away from home. Given increased ~~crime~~ criminal activity in the area mail security is essential.

Prairie Hill Post Office

customers should not be forced to travel to the Coolidge Post Office to pick up large packages or to obtain retail services which are not available from <sup>problem service</sup> the carrier. Another issue is the delivery of ~~certified~~

certified mail by rural carrier when customers are unable to meet the carrier at the mail box which would apply to many.

In addition, mailing of large packages would require travel to a Post Office which is not possible for many customers

2/25/11

The economic savings set forth in the final determination seem questionable particularly the annual cost for replacement service of only \$3894 which was not detailed and appears to be understated.

There would appear to be better cost savings options and leave the Prairie Hill post office open:

- Continue to operate the office with the PMR/OIC arrangement which has been done since July 2007 by choice of the Postal Service
- Renegotiate lease of the building for ~~at a~~ a lower amount. It would appear the owner would be willing to substantially reduce the lease amount versus a vacant post office building with no income.
- Reduce hours of operation and ~~eliminate~~ eliminate Saturdays.

J. Nash

one other issue that has not been addressed is safety of postal customers and the rural carrier in placement of mail boxes by the roadside. The two main roads in the residential area of Prairie Hill are FM 73 and FM 339. Both roads are narrow with no shoulders and ~~a~~ volume of high speed traffic particularly FM 73. For those customers having to cross the road to pickup mail would jeopardize their safety as well as the rural carrier when servicing the boxes.

The final determination posted July 13, 2011 states in the first paragraph that service will be provided to cluster box units. As of August 12, 2011 CRU's have been placed on hold by the Postal Service due to purported logistical issues. This exemplifies very inefficient service in view of the fact Post Office closing will occur August 13, 2011.

J. Mack

In Summary, the Postal Service determination to close the Prairie Hill Post Office is not compliant with Section 101(b) of the Occupational Safety and Health Act of 1970 which stipulates government policy is that the Postal Service ~~shall~~ shall provide a maximum degree of effective and regular postal services to rural areas, communities and post offices are not self sustaining. The ~~proposed~~ alternative services proposed by the Postal Service do <sup>not</sup> meet the mandated standards. IT is a recognized and accepted ~~fact~~ fact that the US Government intends for the Postal Service to serve the public in rural areas as such post offices were set up to provide effective service and ~~to~~ not to be a money making service.

Closure of this Post Office would have a long term <sup>adverse</sup> irrevocable effect on the Postal Patrons and the community itself.

Shash

Please review the facts of  
this case and require the  
Postal Service to:

- 1) Reverse Their Determination  
To Close The Prairie Hill, Texas  
Office.
- 2) If a order To Reverse is not within  
Commission Authority require further  
review and justification from the  
Postal Service.

We appreciate your consideration.

Sincerely

Stell Waldrop, Jr.

Stell Waldrop, Jr.

P.O. Box 6

Prairie Hill, Texas 76678